

# VAR-4.2.x-RSD

## Veteran Appointment Request (VAR) App Scheduling Enhancements Requirements Specification Document - Addendum Release #: VAR 4.2.7

### 1.Introduction

Name of Mobile Application			Name of JIRA Project		Web address where mobile application can be viewed		
Veteran Appointment Request (VAR)			Veteran Appointment Request App (VAR)				
Description of Mobile Application							
VAR is a web-based application that provides the Veteran an interface allowing them to directly schedule an appointment in VistA from the web (desktop or mobile device). The application provides the patient a view of their future booked VA appointments as well as their request VA appointments							
Date	RSD/ARD MA Addendum Version	Author	Description of Document Change	Associated BRD Version	Associated Concept /Scope Version	Other Assoc.	Other Assoc.
12/01/17	4.2	Florencia Nochetto	Initial Document	VAR 4.2.x BRD	N/A	N/A	N/A
3/31/18	4.2.5	Allison Schulhof	Updated for VAR 4.2.5				
4/2/18	4.2.7	Allison Schulhof	Updated for VAR 4.2.7				

Application Owner/Analyst Name/Point of Contact (POC)		VA E-Mail Address	Phone Number
Florencia Nochetto		florencia.nochetto@ablevets.com	301.520.9878
Developer Organization/Company		Contract Start Date	Contract End Date
AbleVets/AFS		01/27/2017	01/26/2019
Web and Mobile Solutions PM or POC		VA E-Mail Address	Phone Number
OI&T PM or POC		VA E-Mail Address	Phone Number
Steve Green		steve.green@va.gov	

### 2. Mobile Application Information

Intended Audience (User) for Mobile Application: Intended Audience (User) for Mobile Application: <input checked="" type="checkbox"/> Veteran <input type="checkbox"/> Caregiver <input checked="" type="checkbox"/> Provider <input type="checkbox"/> Public
<b>Scope of Integration</b>

The VAR application is considered a minor app in the VAMF. Please see the SDD Addendum for a detailed description of the components, interfaces and specifications of the larger system to the functionality.

[VAR Web 4.2.x SDD](#)

[Veteran Appointment Request \(VAR\) Service 4.2.x SRVDD](#)

#### Application Expected Workflow

Describe and/or model the expected workflow.

To Be Determined

#### Laws and Regulation

Standard Department of Veterans Affairs laws and regulations apply.

#### Legal, Copyright, and Other Notices

There are no known legal disclaimers, warranties, copyright notices, patent notices, work mark, 508 disclaimers and/or other trademark logo issues associated with this mobile application.

#### Business Needs

Ref. ID	Need	Business Value
1. See Business Requirement Document - <a href="#">VAR 4.2.x BRD</a>		

#### Program Level Requirement Changes

List any required changes to Mobile Applications program-level RSD	JIRA Change Request Issue Number	Link or Attachment of Change Pages
N/A		

## 3 Requirements

JIRA Issue IDs will be added to this section after each Sprint for stories, improvements, and non-functional requirements completed in this build number.

### VAR 4.2 - Cumulative

Epic Link	Epic Name	Key	Summary	Sprint	Rt m- test pass /fail
<a href="#">VAR-7587</a>	Location Level Appointments and Requests	<a href="#">VAR-7744</a>	Request List: Update to show facility location name	CD4- IV 1.17 - 1.30	<a href="#">* VA R-10073</a> Pass <a href="#">* VA R-10073</a> Pass
<a href="#">VAR-7587</a>	Location Level Appointments and Requests	<a href="#">VAR-7746</a>	Request Details: Update to show facility location	CD4- IV 1.17 - 1.30	<a href="#">* VA R-10644</a> Pass <a href="#">* VA R-10644</a> Pass
<a href="#">VAR-7587</a>	Location Level Appointments and Requests	<a href="#">VAR-7748</a>	New Appointment/Request Form: Update clinic display to support location level booking	Sprt 15: 5-digit - 9/6-9/19 Sprint 19 10/31-11/13	<a href="#">CD1-IV 12.4-12.18</a> Pass <a href="#">* VA R-2765</a> Pass <a href="#">* VA R-10080</a>

VA R- 758 7	Location Level Appointments and Requests	VAR -7749	Direct Scheduling Confirmation Page: Update to show facility location	CD1-IV 12.4-12.18 Sprint 19 10/31-11/13	* VA R- 2870 * VA R- 10128	Pass Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -7833	Submit Request - Save to request db	CD1-IV 12.4-12.18	* VA R- 2517 * VA R- 10197	Pass Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -7864	New Appointment/Request Form: Routing question - Step 2: Location	Sprt 14: Team 5digit- 8/22-9/4 Sprt 15: 5- digit - 9/6-9/19 Sprt 18 - IV - 10/17-10/30 Sprint 19 10/31-11/13	* VA R- 9750 * VA R- 7872 * VA R- 9961 * VA R- 9750	Pass Pass Pass Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -7912	New Appointment/Request Form: Routing question - Step 3: Method	Sprt 15: 5-digit - 9/6-9/19 Sprint 19 10/31-11 /13 Sprint 21 11/28 - 12/11 Sprint 20 - 11/14 - 11/27	* VA R- 9961 * VA R- 9750	Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8427	New Appointment/Request form – Distance Eligibility	Sprint 2: 8/22-9/5 Sprint 3: 9/6-9/19	* VA R- 8533	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8696	New Appointment/Request – Update Bottom Navigation Button Position	Sprint 3: 9/6-9/19	* VA R- 8837	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8697	CC Appointment Request – Type of Care	Sprint 3: 9/6-9/19 Sprint 4: 9/20 - 10/3 Sprint 6: 10/18 - 10/31	* VA R- 8824 * VA R- 8824	Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8698	CC Request – Appointment Preferences	Sprint 4: 9/20 - 10/3 Sprint 6: 10/18 - 10/31	* VA R- 9145 * VA R- 9145	Pass Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -8702	Move facility supported express care hours message to location selection question	Sprt 15: 5-digit - 9/6-9/19 Sprint 19 10/31-11 /13 Sprint 20 - 11/14 - 11/27	* VA R- 5195 * VA R- 8821	Pass Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -8703	Location Level Type of Care - Custom text - update in new design	Sprt 15: 5-digit - 9/6-9/19 Sprint 19 10/31-11 /13 Sprint 20 - 11/14 - 11/27	* VA R- 8835	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8927	Request List - Update to include community care	Sprint 8: - 11/15 - 11/29	* VA R- 9959	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -8929	Request Details Page - Display CC Appointment Request	Sprint 7: - 11/1 - 11/14	* VA R- 9907 * VA R- 9879 * VA	Pass Pass Pass

						R-9907	
VA R-7302	Appointment or PCP Provider Request	VAR-9030	Navigate without saving messages - previous and exit buttons	Sprint 7: - 11/1 - 11/14		* VA R-9886	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9042	Update "routine" exam language	Sprint 6: 10/18 - 10/31		* VA R-9680	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9162	CC Wizard: Retain saved views when navigating between wizard views	Sprint 7: - 11/1 - 11/14		* VA R-9875	Pass
VA R-7587	Location Level Appointments and Requests	VAR-9179	Appointment List: Update to show facility location name	Sprt 13 - 5digit 8.9-8.22 Sprt 14: Team 5digit- 8/22-9/4 Sprt 18 - IV - 10/17-10/30 Sprint 19 10/31-11/13		* VA R-9765	Pass
VA R-7587	Location Level Appointments and Requests	VAR-9195	New Appointment/Request Form: Step 1: Type of Care	Sprt 13 - 5digit 8.9-8.22 Sprt 14: Team 5digit- 8/22-9/4 Sprt 18 - IV - 10/17-10/30		* VA R-9672 * VA R-7872	Pass Pass
VA R-7587	Location Level Appointments and Requests	VAR-9214	Appointment Details: Update to show facility location name	Sprt 15: 5-digit - 9/6-9/19 Sprt 18 - IV - 10/17-10/30 Sprint 19 10/31-11/13		* VA R-9873	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9231	Landing Page (unauthenticated/login page) - Add descriptive info regarding app features	Sprint 1 Sprint 5: 10/4 - 10/17		* VA R-8229	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9243	Learn About Community Care - Modal and Info Text (Authenticated w/out an ICN)	Sprint 1 Sprint 5: 10/4 - 10/17		* VA R-8272 * VA R-9539 * VA R-9555	Pass Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9257	VA Facility Registration DFN Check – Add new page to support CC	Sprint 1 Sprint 5: 10/4 - 10/17		* VA R-8254 * VA R-9553	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9277	CC Request – Notification Settings from CC Appointment Request (4.1.0)	Sprint 6: 10/18 - 10/31 Sprint 7: - 11/1 - 11/14		* VA R-9879 * VA R-9907 * VA R-9879	Pass Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9297	VA Healthcare Enrollment ICN Check – Update to support CC	Sprint 1 Sprint 5: 10/4 - 10/17		* VA R-2769 * VA R-8239	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9313	New Appointment/Request form – Display Form and Step 1 Select Service	Sprint 2: 8/22-9/5 Sprint 5: 10/4 - 10/17		* VA R-8535	Pass
VA	Appointment or					* VA R-8272 * VA	Pass

R-7302	PCP Provider Request	VAR-9473	Learn About Community Care - Modal and Info Text (Unauthenticated User)	Sprint 1 Sprint 5: 10/4 - 10/17	R-9555 *VA R-9539	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9538	Display Information for Unusual and Excessive Travel Burden	Sprint 7: - 11/1 - 11/14	*VA R-9868	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9559	VAR - Booked in CC - Request	CD-6-CC CD-7-CC 2.28 - 3.13	*VA R-11048	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9576	CC Request - Select Service – Multiple DFNs – None are Integrated VistAs, Add Supported Facility Check	Sprint 7: - 11/1 - 11/14	*VA R-9579	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9577	CC Request - Select Facility ("Home") – One Site (Supported)	Sprint 6: 10/18 - 10/31	*VA R-8819 *VA R-9581	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9586	CC Request - Select Facility ("Home") – Multiple Sites (Supported)	Sprint 6: 10/18 - 10/31	*VA R-8819 *VA R-9683	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9727	Cancel Request for Community Care Appointment from VAR	Sprint 8: - 11/15 - 11/29 Sprint 9 - CC/IV?	*VA R-10472	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9730	CC - Update enrolled/not registered language	Sprint 9 - CC/IV? CD1-CC 12.6-12.19	*VA R-10170 *VA R-10170	Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9744	Veteran Choice Location Link - Locate authorized CC providers	Sprint 9 - CC/IV? CD1-CC 12.6-12.19	*VA R-10168	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9898	Add information for Address Fields from Distance Eligibility Check in Details Page	Sprint 8: - 11/15 - 11/29	*VA R-9922	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-9909	New Appointment/Request form – Distance Eligibility Check (Google API check)	Sprint 8: - 11/15 - 11/29	*VA R-9918	Pass
VA R-7587	Location Level Appointments and Requests	VAR-9964	Location Booking - Display PACT	CD1-IV 12.4-12.18	*VA R-10179 *VA R-10179 *VA R-10179	Pass Pass Pass
VA R-7302	Appointment or PCP Provider Request	VAR-10008	When user selects 'No' option for when a Type of Care is selected - update text from 'app' to 'request'	Sprint 9 - CC/IV? CD1-CC 12.6-12.19	*VA R-10174	Pass
VA R-730	Appointment or PCP Provider	VAR-100	CC Request - Notification Settings - Under VA Scheduling Notifications always require email address	CD5-CC 1.31-2.13	*VA R-	Pass

2	Request	13			10707	
VA R-7587	Location Level Appointments and Requests	VAR-10083	Return to Appointments/Requests	CD1-IV 12.4-12.18	* VA R-10132	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-10107	New appointment/request - Cancel button	CD1-IV 12.4-12.18	* VA R-10178	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-10130	VAR Functionality Flag to hide or show features	CD2-CC 12.20-01.02 CD3-CC 01.03-01.17	* VA R-10403	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-10150	VAR - CC Request - Step 2: Distance Eligibility - Text Updates and New question added above unusual and excessive travel burden	CD4-CC 01.17-01.30	* VA R-10603	Pass
VA R-7302	Appointment or PCP Provider Request	VAR-10162	Add in Podiatry as Type of Care	CD4-CC 01.17-01.30	* VA R-10659	Pass
VA R-7587	Location Level Appointments and Requests	VAR-10185	VAR & Utility Integration - Direct Scheduling - 5 digit friendly location name in list	CD3-IV 1.4-1.17	* VA R-10498	Pass
VA R-7587	Location Level Appointments and Requests	VAR-10186	VAR & Utility Integration - Direct Scheduling - New Appointment Form - Location selection	CD3-IV 1.4-1.17	* VA R-10394	Pass
VA R-7587	Location Level Appointments and Requests	VAR-10188	VAR, Utility - Integrate 5 digit custom text feature (clinic and select date/time)	CD3-IV 1.4-1.17	* VA R-10489	Pass
VA R-7587	Location Level Appointments and Requests	VAR-10193	VAR & Utility Integration - Direct Scheduling - New Appointment Form - Filter Clinics by selected location	CD3-IV 1.4-1.17	* VA R-10483 * VA R-10483 * VA R-10483	Pass Pass Pass
VA R-7587	Location Level Appointments and Requests	VAR-10194	VAR & Utility Integration: Direct Scheduling - 5 digit friendly location name on appointment details page & confirmation page	CD3-IV 1.4-1.17	* VA R-2517 * VA R-2870 * VA R-2230 * VA R-10498 * VA R-10500	Pass Pass Pass Pass Pass
VA R-7587	Location Level Appointments and Requests	VAR-10204	Save 5-digit location information when submitting an appointment request	CD2-IV 12.19 - 1.2	* VA R-10283 * VA R-10283	Pass Pass
VA R-7587	Location Level Appointments and Requests	VAR-10205	Update version to 4.2.0	CD1-IV 12.4-12.18	* VA R-10216	Pass

VA R- 101 40	Telehealth Merge	VAR -102 12	Merge: Direct Booking of a Video (Mobile Any) appointment - Clinic Display	Sprt 14 DS - 4/25-5/8 Sprt 15 - Direct Sch Sprint 19 - DS CD2-TH 12.20-1.2 CD3-TH 1.4-1.17	* VA R- 5500 * VA R- 5500 * VA R- 10685  * VA R- 10471  * VA R- 5500	Pass Pass Pass Pass Pass
VA R- 101 40	Telehealth Merge	VAR -102 58	Merge: Direct Booking of a Video (Mobile Any) appointment - Email Required	Sprt 14 DS - 4/25-5/8 Sprt 15 - Direct Sch Sprint 19 - DS CD4 -TH 1.17 - 1.30	* VA R- 5500 * VA R- 10471  * VA R- 5500 * VA R- 10685	Pass Pass Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -103 57	CC Request - Find PCP - Type of Care	CD4-CC 01.17-01.30	* VA R- 10657	Pass
VA R- 101 40	Telehealth Merge	VAR -103 90	Property Setting - Enable/Disable video clinic direct booking	CD3-TH 1.4-1.17	* VA R- 10764	Pass
VA R- 101 40	Telehealth Merge	VAR -103 92	Update version number to VAR 4.2.2: footer, about page, user guide	CD3-TH 1.4-1.17	* VA R- 10618	Pass
VA R- 101 40	Telehealth Merge	VAR -104 04	Merge: New Appointment - Confirmation Modals & Create Appointment	Sprt 15 - Direct Sch Sprint 19 - DS Sprt 21 - DS + Bug Fixes Sprt 20 - DS 7/18 - 7/31 CD4 -TH 1.17 - 1.30	* VA R- 6883	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -104 57	CC - Appointment list details view	CD-6-CC CD-7-CC 2.28 - 3.13	* VA R- 11050	Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -104 81	Scheduling outside of express care hours - Error Message	CD4- IV 1.17 - 1.30	* VA R- 5195 * VA R- 10640	Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -104 84	VAR - CC Request - Update text for Step 3: Facility	CD4-CC 01.17-01.30	* VA R- 9581 * VA R- 9683 * VA R- 10613	Pass Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -104 85	Hide feedback link 'Provide feedback...' on Request Submission page for both CC and Traditional appointment requests	CD4-CC 01.17-01.30	* VA R- 10631	Pass
VA R- 101 40	Telehealth Merge	VAR -105 60	Update VAR version to 4.2.3: About Page, User Guide, Footer	CD4 -TH 1.17 - 1.30	* VA R- 10704	Pass

VA R- 730 2	Appointment or PCP Provider Request	VAR -106 64	Add language when 'Podiatry (routine exam)' option is selected from the Type of Care	CD5-CC 1.31-2.13	* VA R- 10824	Pass
VA R- 758 7	Location Level Appointments and Requests	VAR -106 66	Label Corrections - Multiple	CD6-LAN 2.14-2.27	* VA R- 9750 * VA R- 11032	Pass Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -107 26	Label update: Change Facility Location to Location	CD-6-CC	* VA R- 11022 * VA R- 11022	Pass Pass
VA R- 101 40	Telehealth Merge	VAR -107 41	Update VAR version to 4.2.4: About Page, User Guide, Footer	CD5 TH - 1.31-2.13	* VA R- 10704	Pass
VA R- 730 2	Appointment or PCP Provider Request	VAR -108 71	VAR -CC Request - Ensure the Veteran's email address is always displayed on the request submission and details page.	CD-6-CC	* VA R- 11013	Pass
VA R- 101 40	Telehealth Merge	VAR -109 01	Hide or remove In-Person icon on clinic radio buttons	CD6-TH 2.14-2.27	* VA R- 11072	Pass
VA R- 990 0	VAR - Existing Feature Improvements	VAR -110 64	Request Status Change - Display in VAOS (Includes resolved status)	CD7- Lannister 2.28 - 3.13 CD8- Lannister 3.14 - 3.27	* VA R- 11166	Pass

71 issues

### Application-Specific Non-Functional Requirements (NFRs)

These NFRs are listed in the BRD and usually assigned to BN 1: Adhere to the Enterprise Level requirements within the Enterprise Management (ERM) Repository, and BN 2: Utilize nationally standardized terminology.

Not Applicable

### Enterprise-Wide Non-Functional Requirements (NFRs)

Not Applicable

## Acceptance Agreement



**Business Owner**

Signifies that the customer approves the documented requirements, that they adequately represent the customers desired needs, and that the customer agrees with the defined scope.

Signed: Kathleen Frisbee

**Title:** Director, Connected Health

**Office:** Office of Connected Care, Veterans Health Administration

**Date:**

Approval message attachments:

**Office of Information and Technology**

Indicates agreement that the requirements have been received, are clear, understandable, and are documented sufficiently to facilitate project planning when the project is approved and funded. It is understood that negotiations may need to occur with the business during project planning as a result of technical reviews and feasibility.

Signed: Steve Green

**Title:** Information Technology Project Manager

**Office:** OI&T Enterprise Program Management Office

**Date:**

Approval message attachments: