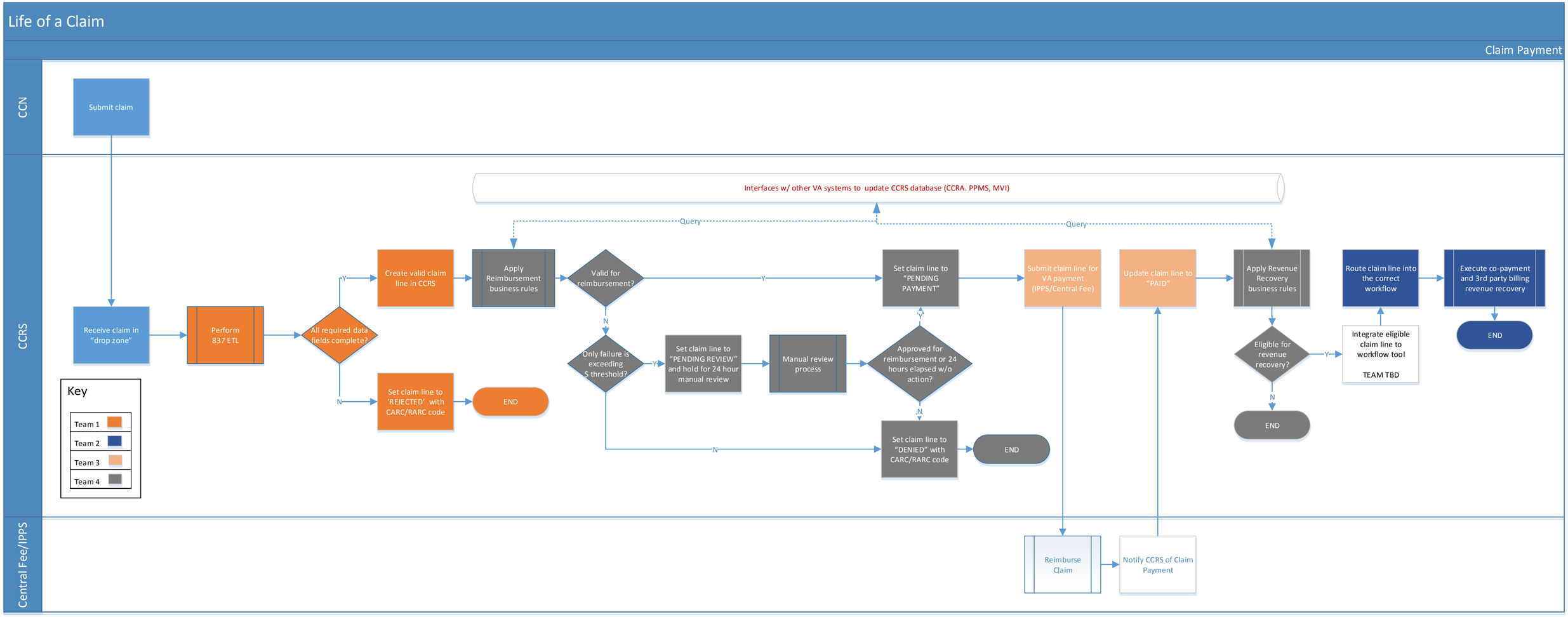

Life of a Claim
Claim Payment
CCN
CCRS
Central Fee/IPPS
Submit claim
Receive claim in "drop zone"
Perform 837 ETL
All required data fields complete?
Y
N
Create valid claim line in CCRS
Set claim line to 'REJECTED' with CARC/RARC code
END
Interfaces w/ other VA systems to update CCRS database (CCRA. PPMS, MVI)
Query
Query
Apply Reimbursement business rules
Valid for reimbursement?
Y
N
Only failure is exceeding $ threshold?
Y
N
Set claim line to "PENDING REVIEW" and hold for 24 hour manual review
Manual review process
Approved for reimbursement or 24 hours elapsed w/o action?
Y
N
Set claim line to "PENDING PAYMENT"
Set claim line to "DENIED" with CARC/RARC code
END
Submit claim line for VA payment (IPPS/Central Fee)
Update claim line to "PAID"
Apply Revenue Recovery business rules
Eligible for revenue recovery?
Y
N
END
Integrate eligible claim line to workflow tool
TEAM TBD
Route claim line into the correct workflow
Execute co-payment and 3rd party billing revenue recovery
END
Reimburse Claim
Notify CCRS of Claim Payment
Key
Team 1
Team 2
Team 3
Team 4