

VETERAN APPOINTMENT REQUEST UTILITY (v 1.0.0) USER GUIDE



VA

U.S. Department
of Veterans Affairs

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Application Overview

Veteran Appointment Requests (VAR) Utility version 1.0.0 provides the Staff with an interface to allow them to configure the type of care that a veteran can directly schedule appointments for. The configuration applies to a station code and all its sub stations. The Staff user with a role 'SD Supervisor' is the only user who has access to configure the utility. The utility is accessible only on larger devices like the laptop or desktop computers.

The Type of Care appointments that Veterans have available for each facility to directly schedule is dependent on the configuration in VAR –Utility.

Prerequisites

Access method

VAR-Utility 1.0 is a web-based application. The user can access the application from any desktop using any of the following supported browsers: IE10 +, Safari 8.0 +, Chrome 47+, Firefox 24+. Additionally, being a web based application, VAR requires internet connectivity.

User credentials

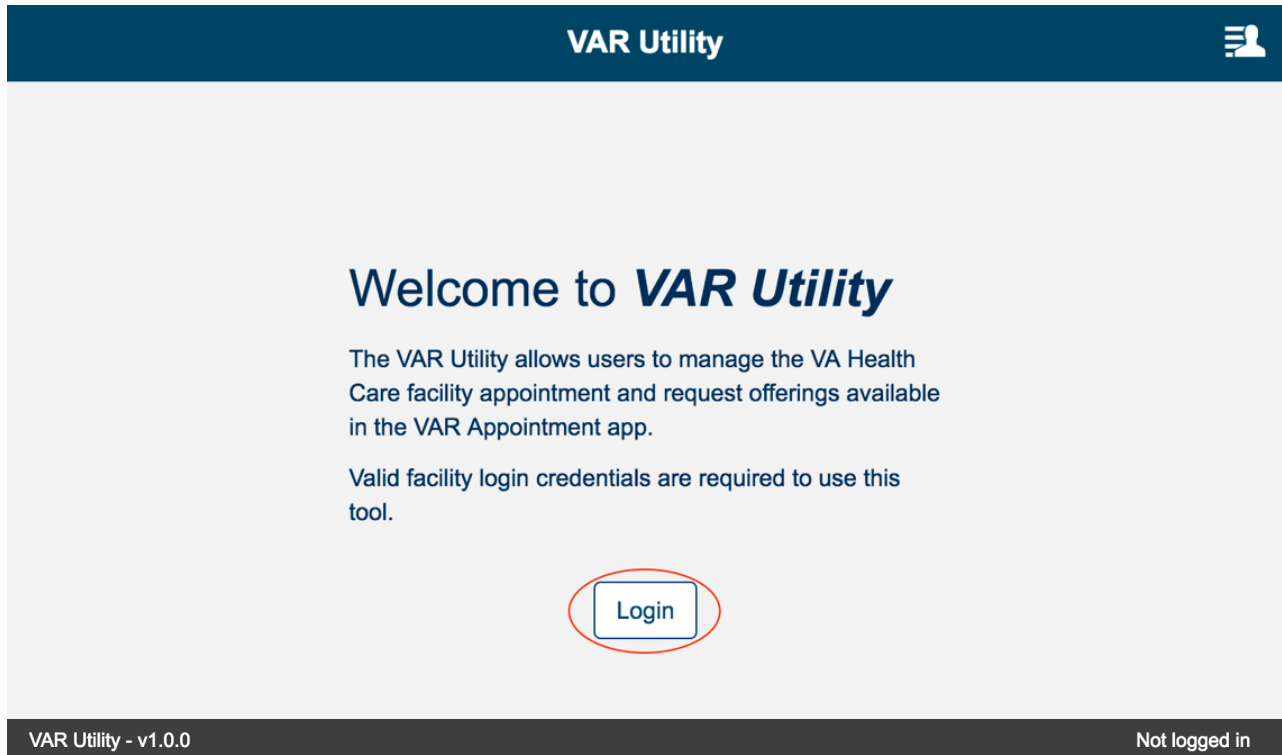
User with a valid DS LOGON and 'SD Supervisor' role can use this application.

Accessing the application

From the application URL: <https://staff.mobilehealth.va.gov/var-utility>

The application can be accessed from a supported web browser by navigating to the following URL: <https://staff.mobilehealth.va.gov/var-utility>

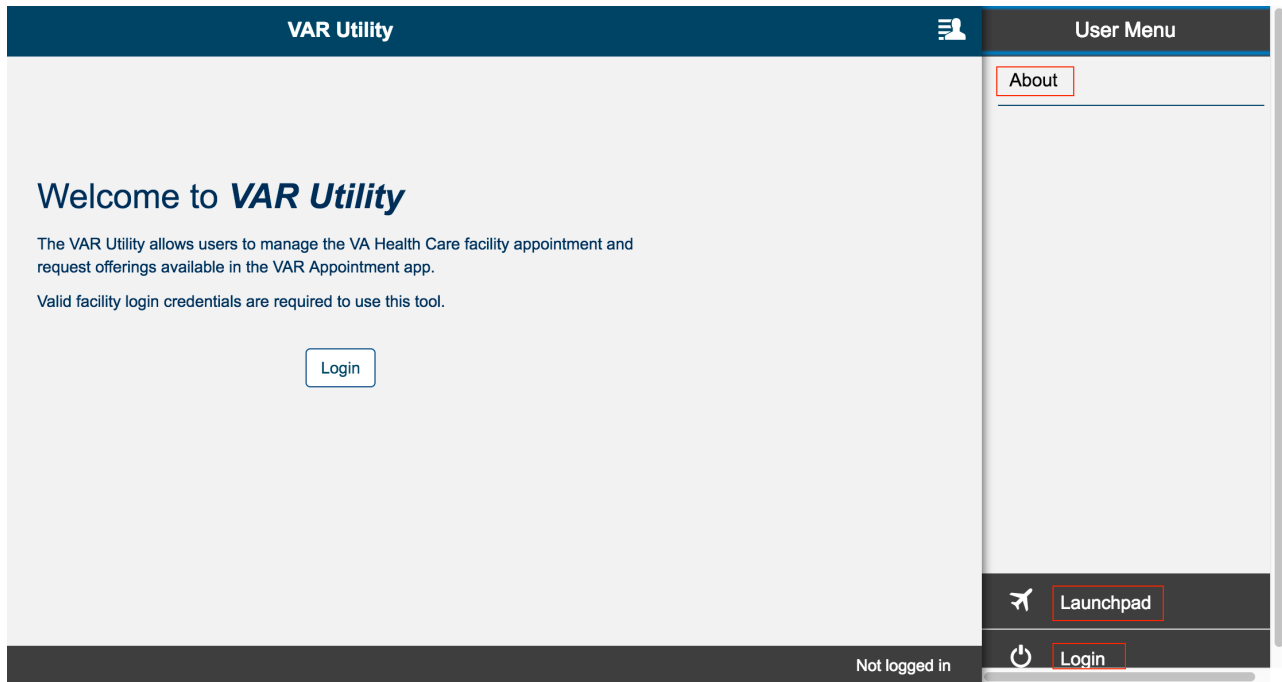
The following landing page is displayed.



User Menu

The User Menu can be accessed by selecting or tapping on the icon at the top right corner of the menu as shown below:

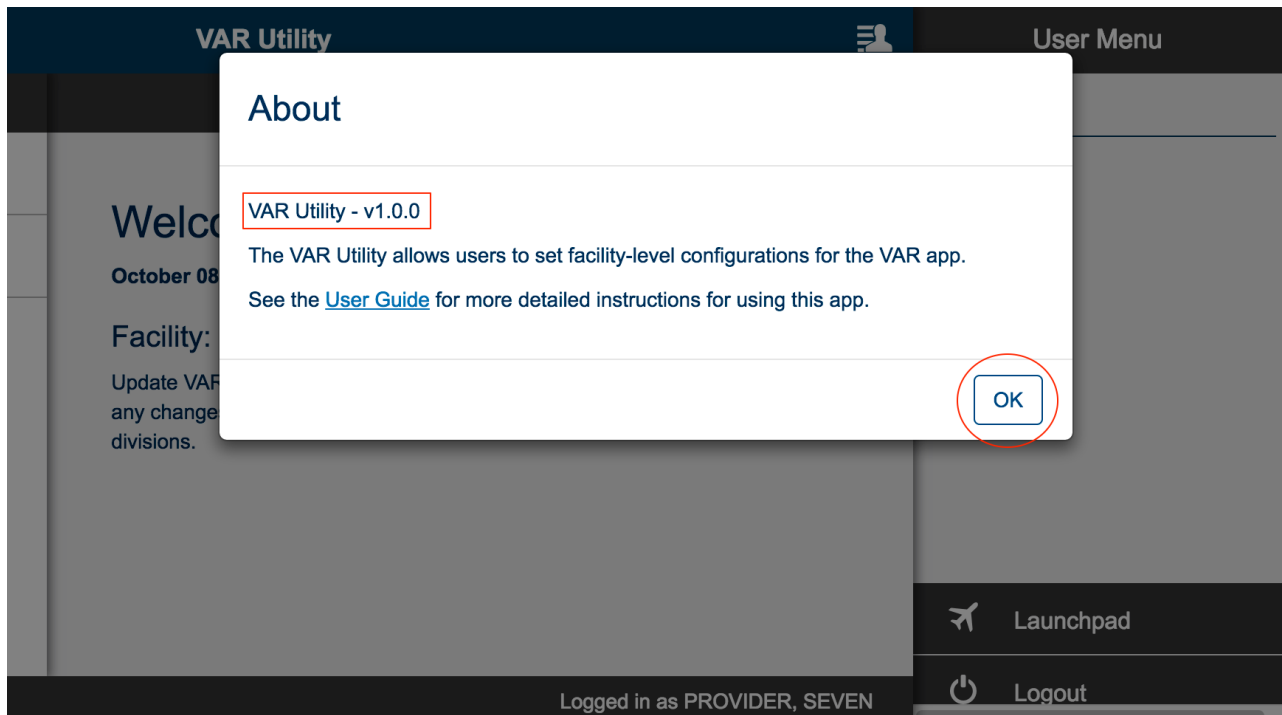
User can access the About link, Launchpad Link and Login link from User Menu.



User Menu > About

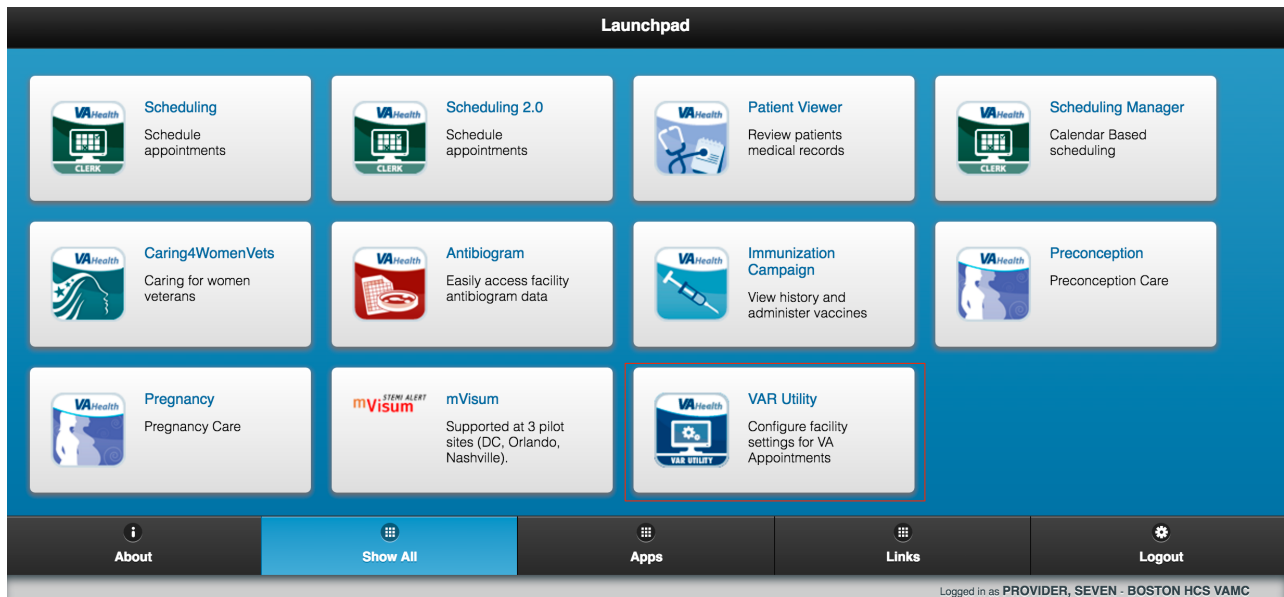
Select the About link from User Menu.

This displays the version information of the application and the purpose of the application. This section has the link to the user guide. Selecting OK will close the modal and return user back to the page that they were on.



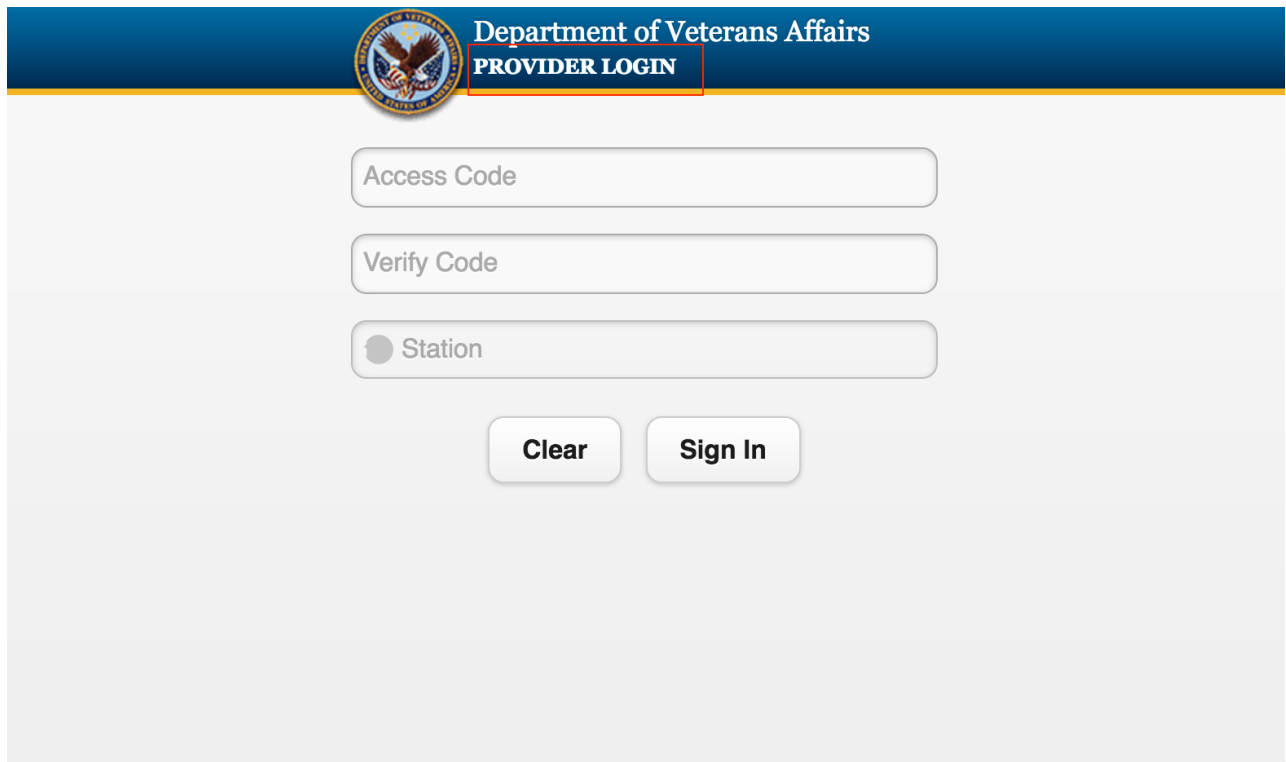
User Menu > Launchpad

Selecting the Launchpad link from the user menu, directs the user Launchpad page.



User Menu > Login

Selecting Login link from the User Menu displays the staff login page.



The screenshot shows the Department of Veterans Affairs Provider Login page. At the top, there is a blue header bar with the Department of Veterans Affairs seal on the left and the text "Department of Veterans Affairs" and "PROVIDER LOGIN" on the right. Below the header, there are three input fields: "Access Code", "Verify Code", and "Station". The "Station" field has a dropdown arrow icon. Below the input fields are two buttons: "Clear" and "Sign In".

Department of Veterans Affairs
PROVIDER LOGIN

Access Code

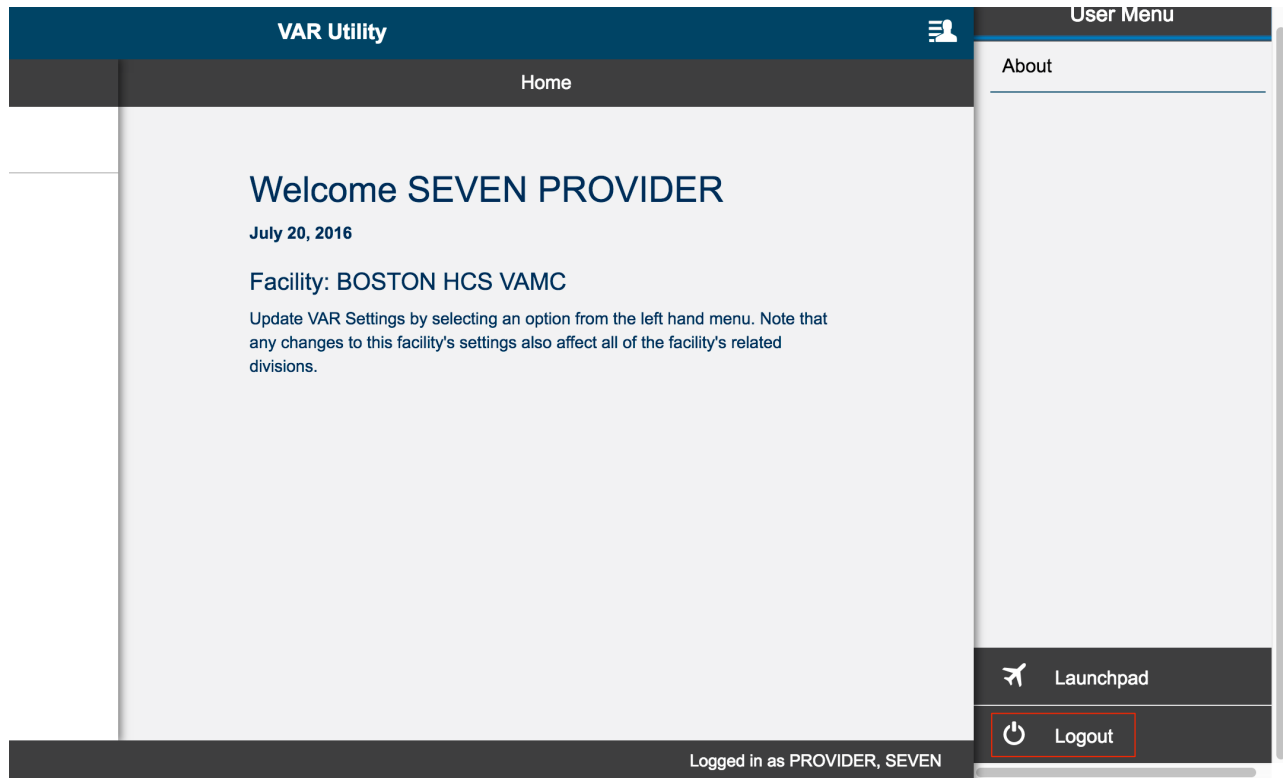
Verify Code

Station

Clear Sign In

User Menu > Logout

After the user logs in, select User Menu icon and then select Logout link. This will logout user from VAR-Utility app and the Staff Authentication page is displayed.

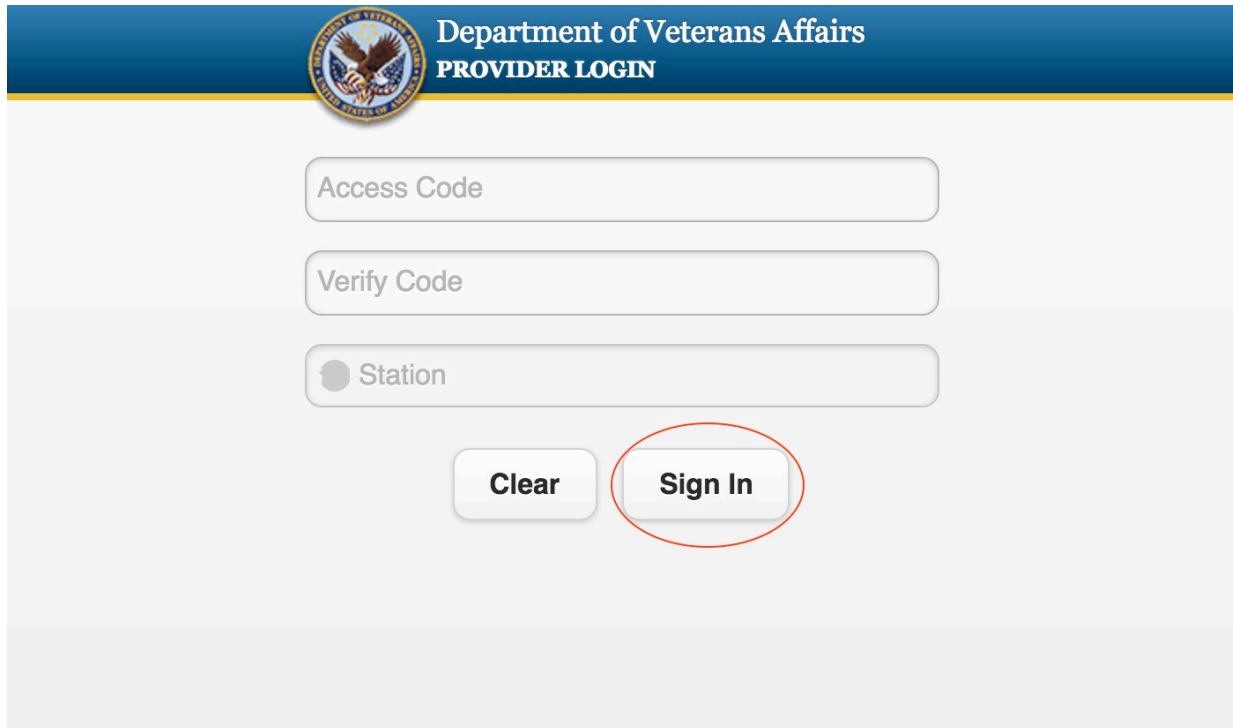


Using the Application

Logging in

Select Login from the Landing Page or select Login from User Menu. The staff login page is displayed.

Enter valid Access Code, Verify Code and Station and select 'Sign in'.



The screenshot shows the 'Department of Veterans Affairs PROVIDER LOGIN' page. At the top is a blue header with the Department of Veterans Affairs seal on the left and the text 'Department of Veterans Affairs PROVIDER LOGIN' on the right. Below the header are three input fields: 'Access Code', 'Verify Code', and 'Station'. The 'Station' field has a dropdown arrow icon on the left. At the bottom of the form are two buttons: 'Clear' and 'Sign In'. The 'Sign In' button is circled in red.

Staff User with “SD Supervisor” role

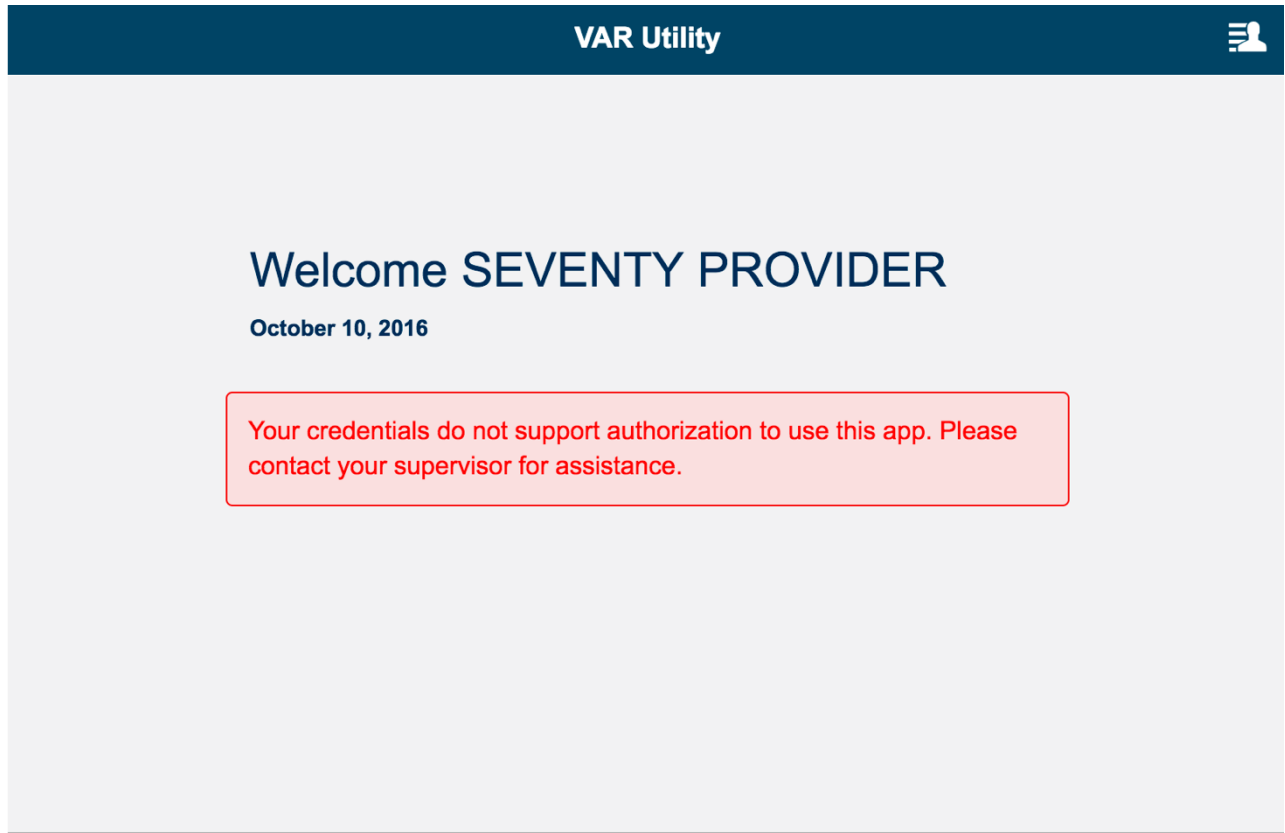
If a staff user with role “SD Supervisor” logs in the following landing page is displayed. The page displays the Name of the Staff User, the date they logged in and also the facility they logged into.

The screenshot shows the VAR Utility landing page. The top navigation bar is dark blue with a home icon on the left, the text 'VAR Utility' in the center, and a user profile icon on the right. Below this is a dark grey sidebar with two main sections: 'Manage Settings' and 'Home'. Under 'Manage Settings', there are two links: 'Direct Scheduling' and 'Requests'. The main content area is light grey and displays the following information:

- Welcome SEVEN PROVIDER** (The name 'SEVEN PROVIDER' is highlighted with a red box)
- August 03, 2016**
- Facility: BOSTON HCS VAMC** (The text 'Facility: BOSTON HCS VAMC' is highlighted with a red box)
- A message: "Update VAR Settings by selecting an option from the left hand menu. Note that any changes to this facility's settings also affect all of the facility's related divisions."

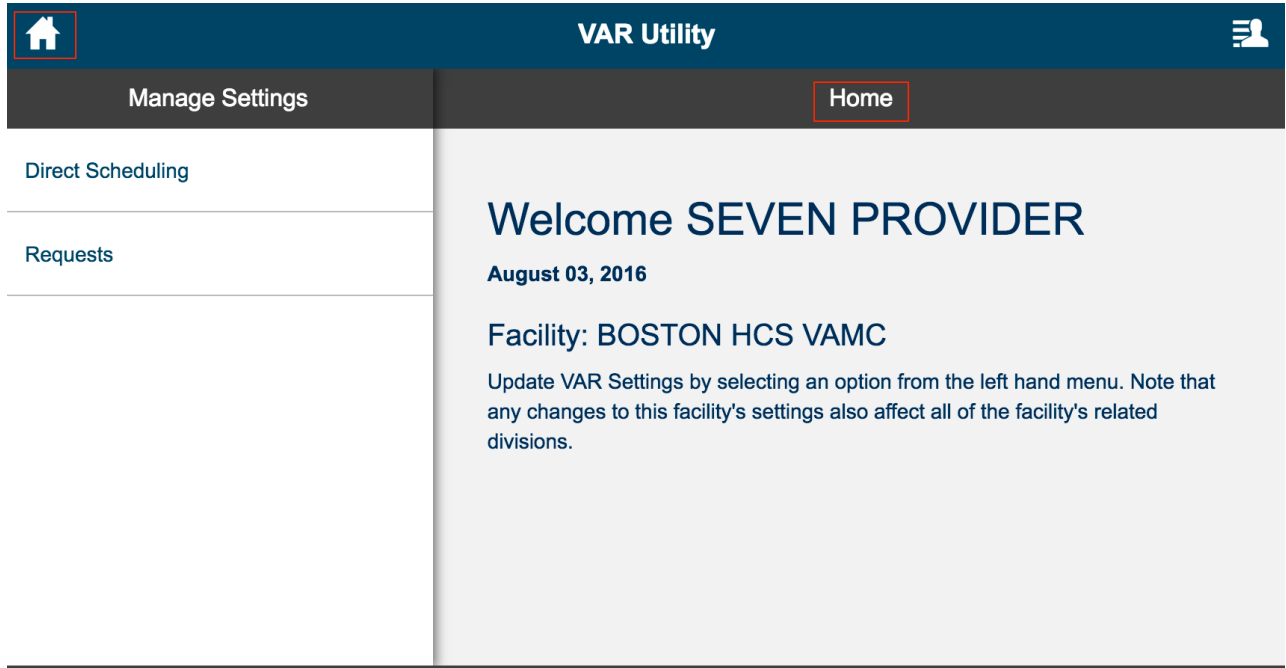
Staff User with NO “SD Supervisor” role

If a Staff user with NO SD Supervisor role logs in, the following landing page is displayed.





Home Page

Home page is displayed when user with SD Supervisor role logs in. The footer displays the app version and user who is logged in.



The screenshot shows the VAR Utility application interface. At the top is a dark blue header with a home icon on the left, the text "VAR Utility" in the center, and a user profile icon on the right. Below the header is a dark grey navigation bar with "Manage Settings" on the left and "Home" on the right. The left sidebar contains a menu with "Direct Scheduling" and "Requests". The main content area has a light grey background and displays a welcome message for "SEVEN PROVIDER" dated "August 03, 2016" for the "Facility: BOSTON HCS VAMC". A note below the facility name instructs the user to update VAR settings via the left-hand menu, noting that changes affect all related divisions.

 **VAR Utility** 

Manage Settings **Home**

Direct Scheduling

Requests

Welcome SEVEN PROVIDER

August 03, 2016

Facility: BOSTON HCS VAMC

Update VAR Settings by selecting an option from the left hand menu. Note that any changes to this facility's settings also affect all of the facility's related divisions.



Manage Settings

Direct Scheduling

Select Direct Scheduling under Manage Settings menu option.

Direct Scheduling page is displayed. This page displays the patient history options for the Types of Care supported by the institution.

Reset and Save buttons are displayed both on the secondary header and also at the end of the table.

**VAR Utility**

Manage Settings

Direct Scheduling

Reset

Save

Direct Scheduling

Requests

Patient History Options

For the care types listed below, provide the direct scheduling Patient History options supported by the institution and its included divisions.

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	* Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	No	
Optometry (408)	No	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No	


Reset

Save


Direct Scheduling > Type of Care (Primary/ Secondary Stop Code)

Primary Care, Audiology, Optometry and Outpatient Mental Health are currently the type of care that are available in the Utility to be configured for Direct Scheduling option in Veteran Appointment Requests (VAR) app. The ability to add additional types of care is controlled at VA program level and may be updated in the database at a future time. If additional types of care become available or are removed, table will update accordingly.

The Stop codes that make up each services are displayed below the service name for each Type of Care.



VAR Utility



Manage Settings

Direct Scheduling

Requests

Direct Scheduling

Reset

Save

Patient History Options

For the care types listed below, provide the direct scheduling Patient History options supported by the institution and its included divisions.

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	* required field Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	No	
Optometry (408)	No	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No	

Reset

Save

Direct Scheduling > Supported at this Facility?

It is not a required field and is not available as a selection drop down for Primary Care. For Primary Care there must be **Yes - PACT TEAM ASSIGNMENT** for direct scheduling an appointment in the VAR app.

The default value for all other types of care is '**No**', which means that the types of care are not configured and has no effect in Direct Scheduling in VAR app. The other options available in the drop down are **Yes – Any Veteran** and **Yes – Based upon Time Frame**.

The screenshot shows the 'VAR Utility' interface with a sidebar on the left containing 'Manage Settings', 'Direct Scheduling', and 'Requests'. The main content area is titled 'Direct Scheduling' and 'Patient History Options'. It includes a table for configuring direct scheduling options for various care types. The table has three columns: 'Type of Care (Primary/Secondary Stop Code)', 'Supported at this Facility?', and 'Last seen within (Months)'. The 'Supported at this Facility?' column is highlighted with a red border. A dropdown menu is open for the 'Audiology (203)' row, showing options: 'No' (selected), 'Yes - Any Veteran', and 'Yes - Based Upon Time Frame'. A red asterisk indicates a required field. 'Reset' and 'Save' buttons are present at the top right and bottom right of the form.


Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	No	
Optometry (408)	No	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No	

Direct Scheduling > Last seen within (Months)


This is a required field and is displayed only if the value for ‘Supported at this Facility?’ is set to ‘Yes – Based Upon Time Frame’.

The options available are 24 months (730 days) and 12 months (365 days). If the value is set for 24 months, it means the Veteran should have had a history of that type of appointment in the last 24 months in order to directly schedule an appointment using the VAR app.

If the value is set to 12 months, it means the Veteran should have had a history of that type of appointment in the last 12 months in order to directly schedule an appointment using the VAR app.



VAR Utility



Manage Settings

Direct Scheduling

Requests

Direct Scheduling

Reset Save

Patient History Options

For the care types listed below, provide the direct scheduling Patient History options supported by the institution and its included divisions.

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	* Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	Yes - Based Upon Time Frame ▾	Select 24 months (730 days) ✓ 12 months (365 days)
Optometry (408)	Yes - Based Upon Time Frame ▾	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No ▾	

Reset Save

As this is a required field, if the user tries to select save without selecting a valid option, an error message is displayed.

VAR Utility

Manage Settings

Direct Scheduling

Requests

Direct Scheduling

Reset

Save

Patient History Options

For the care types listed below, provide the direct scheduling Patient History options supported by the institution and its included divisions.

The following errors were found:

- Last Seen Within (Months) Audiology field is required
- Last Seen Within (Months) Optometry field is required
- Last Seen Within (Months) Outpatient Mental Health field is required

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	Yes - Based Upon Time Frame ▾	Select ▾
Optometry (408)	Yes - Based Upon Time Frame ▾	Select ▾
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Based Upon Time Frame ▾	Select ▾

Reset

Save

Buttons > Reset

Select all values from the drop down list and select Reset button.
The values are reset to the last saved options.

Buttons > Save

Select all values for Require Relationship to Schedule field and Last seen within field.
Select Save.

A confirmation modal is displayed, confirming the changes are saved. Select OK in the modal, the modal is closed and the user is returned back to the Direct Scheduling page.

The screenshot shows the 'VAR Utility' interface. A confirmation modal is displayed in the center, titled 'Confirmation', with the message 'The Direct Scheduling settings have been saved.' and an 'OK' button circled in red. In the background, the 'Direct Scheduling' settings page is visible, featuring a table with columns for '(Primary/Secondary Stop Code)', 'Supported at this Facility?', and 'Last seen within (Months)'. The table lists settings for Primary Care, Audiology, Optometry, and Outpatient Mental Health. 'Reset' and 'Save' buttons are located at the top right and bottom right of the settings page.

(Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT	
Audiology (203)	Yes - Based Upon Time Frame	12 months (365 days)
Optometry (408)	Yes - Any Veteran	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran	

Confirmation Modal on Navigating without Save.

Make selections in the drop down and then try to navigate away from the direct scheduling page by either selecting the Home icon or User Menu icon.

A confirmation modal is displayed asking user if they really want to navigate away from the page. Selecting 'Return' will return user back to the page that they were last on.

Selecting 'Continue' will navigate user to the desired page that they selected to navigate.

The screenshot displays the 'VAR Utility' application interface. A 'Confirmation' modal is centered on the screen, prompting the user: 'You have not saved your changes. If you wish to continue without saving select CONTINUE, otherwise select RETURN to return to the entry screen.' The modal features two buttons: 'Return' and 'Continue', both highlighted with red rectangular boxes. The background interface includes a dark blue header with a home icon, a 'Manage Settings' tab, and a 'Direct Scheduling' tab. Below the tabs is a table with columns for 'Step Code' and 'History options supported by'. The table contains four rows of data: 'Primary Care (322, 323, 350)' with 'Yes - PACT TEAM ASSIGNMENT', 'Audiology (203)' with 'Yes - Based Upon Time Frame' and '24 months (730 days)', 'Optometry (408)' with 'Yes - Any Veteran', and 'Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)' with 'Yes - Any Veteran'. A 'Reset' button is visible at the bottom right of the table area. A 'Save' button is also present in the top right corner of the interface.


Step Code	History options supported by
Primary Care (322, 323, 350)	Yes - PACT TEAM ASSIGNMENT
Audiology (203)	Yes - Based Upon Time Frame 24 months (730 days)
Optometry (408)	Yes - Any Veteran
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran

Requests


Select Requests under Manage Settings menu option.

Requests page is displayed. This page displays the Request Settings options for the Types of Care supported by the institution.

Reset and Save buttons are displayed both on the secondary header and also at the end of the table.



VAR Utility



Manage Settings

Requests

Reset

Save


Direct Scheduling

Requests

Request Settings

For the care types listed below, set the Request options supported by the institution and its included divisions.

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	 Last seen within (Months)
Primary Care (322, 323, 350)	No	
Audiology (203)	No	
Optometry (408)	No	
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No	

Reset

Save

Requests > Type of Care (Primary/ Secondary Stop Code)

Primary Care, Audiology, Optometry and Outpatient Mental Health are currently the type of care that are available in the Utility to be configured for creating requests in Veteran Appointment Requests (VAR) app. The ability to add additional types of care is controlled at VA program level and may be updated in the database at a future time. If additional types of care become available or are removed, table will be updated accordingly.

The Stop codes that make up each services are displayed below the service name for each Type of Care.

VAR Utility

Manage Settings

Requests

Direct Scheduling

Requests

Reset

Save

Request Settings

For the care types listed below, set the Request options supported by the institution and its included divisions.

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)	Submitted Request Limit
Primary Care (322, 323, 350)	No		1
Audiology (203)	No		1
Optometry (408)	No		2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No		2

Reset

Save

Requests > Supported at this Facility?

It is not a required field.

The default value for all other types of care is 'No', which means that the types of care are not configured and cannot create appointment requests in VAR app. The other options available in the drop down are **Yes – Any Veteran** and **Yes – Based upon Time Frame**.

The option 'Yes – Based upon Time Frame' is not available for Primary Care.

VAR Utility

Manage Settings | Requests | Reset | Save

Direct Scheduling | **Requests**

Request Settings

For the care types listed below, set the Request options supported by the institution and its included divisions.

* required field

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)	Submitted Request Limit
Primary Care (322, 323, 350)	No		1
Audiology (203)	<div>✓ No Yes - Any Veteran Yes - Based Upon Time Frame</div>		1
Optometry (408)			2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No		2

Reset | Save

Requests > Last seen within (Months)

This is a required field and is displayed only if the value for ‘Supported at this Facility?’ is set to ‘Yes – Based Upon Time Frame’.

The options available are 24 months (730 days) and 12 months (365 days). If the value is set for 24 months, it means the Veteran should have had a history of that type of appointment in the last 24 months in order to create an appointment request using the VAR app.

If the value is set to 12 months, it means the Veteran should have had a history of that type of appointment in the last 12 months in order to create an appointment request using the VAR app.

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	* Last seen within (Months)	* Submitted Request Limit
Primary Care (322, 323, 350)	No		1
Audiology (203)	Yes - Based Upon Time Frame	24 months (730 days) 12 months (365 days)	1
Optometry (408)	No		2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	No		2

As this is a required field, if the user tries to select save without selecting a valid option, an error message is displayed.

VAR Utility

Manage Settings

Requests

Direct Scheduling

Requests

ResetSave

Request Settings

For the care types listed below, set the Request options supported by the institution and its included divisions.

The following errors were found:

- Last Seen Within (Months) Audiology field is required
- Last Seen Within (Months) Optometry field is required
- Last Seen Within (Months) Outpatient Mental Health field is required

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	<div><div></div>Last seen within (Months)</div>	<div><div></div>Submitted Request Limit</div>
Primary Care (322, 323, 350)	No		1
Audiology (203)	Yes - Based Upon Time Frame	Select	1
Optometry (408)	Yes - Based Upon Time Frame	Select	2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Based Upon Time Frame	Select	2

ResetSave

Submitted Request Limit

This is a required field and is available only for Requests. This field allows user to configure the number of requests that can be in a submitted status for each type of care. The drop down defaults to the number of requests set at the enterprise level. User can change this value by selecting a number from the dropdown.

If at the enterprise level 2 requests are allowed, then the drop down will show 1, 2 for selection.

The screenshot displays the 'VAR Utility' interface with a sidebar on the left containing 'Manage Settings', 'Direct Scheduling', and 'Requests' (which is selected). The main panel is titled 'Request Settings' and includes a 'Reset' and 'Save' button at the top right. Below the title is a note: 'For the care types listed below, set the Request options supported by the institution and its included divisions.' A table lists four care types: Primary Care (322, 323, 350), Audiology (203), Optometry (408), and Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510). Each row has a 'Supported at this Facility?' dropdown (all set to 'Yes - Any Veteran'), a 'Last seen within (Months)' field (empty), and a 'Submitted Request Limit' dropdown. The 'Submitted Request Limit' dropdown for Optometry (408) is open, showing options 1 and 2, with 2 selected. A red box highlights the 'Submitted Request Limit' header, and a red asterisk indicates it is a required field.

Type of Care (Primary/Secondary Stop Code)	Supported at this Facility?	Last seen within (Months)	Submitted Request Limit
Primary Care (322, 323, 350)	Yes - Any Veteran		1
Audiology (203)	Yes - Any Veteran		1
Optometry (408)	Yes - Any Veteran		✓ 2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran		2

Reset Save

Buttons > Reset

Select all values from the drop down list and select Reset button.
The values are reset to the last saved options.

Buttons > Save

Select all values for Require Relationship to Schedule field and Last seen within field.
Select Save.

A confirmation modal is displayed, confirming the changes are saved. Select OK in the modal, the modal is closed and the user is returned back to the Requests page.

The screenshot shows the 'VAR Utility' interface. A 'Confirmation' modal is displayed in the center, stating 'The Request settings have been saved.' with an 'OK' button. In the background, the 'Requests' section is visible, featuring a table with request settings. The table has columns for 'Primary Care', 'Audiology', 'Optometry', and 'Outpatient Mental Health', each with a 'Yes - Any Veteran' dropdown and a 'Submitted Request Limit' dropdown. The 'Submitted Request Limit' column is marked as a required field. The table also includes 'Last seen within (Months)' and 'Submitted Request Limit' columns. The interface includes a sidebar with 'Manage Settings', 'Direct Scheduling', and 'Requests' options, and a top navigation bar with 'Reset' and 'Save' buttons.

Primary Care (322, 323, 350)	Yes - Any Veteran	Submitted Request Limit
Audiology (203)	Yes - Any Veteran	1
Optometry (408)	Yes - Any Veteran	2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran	2

Confirmation Modal on Navigating without Save.

Make selections in the drop down and then try to navigate away from the Requests page by either selecting the Home icon or User Menu icon or Direct Scheduling.

A confirmation modal is displayed asking user if they really want to navigate away from the page. Selecting 'Return' will return user back to the page that they were last on.

Selecting 'Continue' will navigate user to the desired page that they selected to navigate.

The screenshot displays the 'VAR Utility' application interface. A dark blue sidebar on the left contains navigation links: 'Manage Settings', 'Direct Scheduling', and 'Requests' (which is highlighted). The main content area is titled 'VAR Utility' and features a 'Confirmation' modal dialog box in the center. The modal has a white background and a dark blue border. It contains the following text: 'You have not saved your changes. If you wish to continue without saving select CONTINUE, otherwise select RETURN to return to the entry screen.' Below the text are two buttons: 'Return' and 'Continue'. The background of the application is slightly dimmed. On the right side, there are 'Reset' and 'Save' buttons. Below the modal, a table is visible with the following data:

Primary Care (322, 323, 350)	Yes - Any Veteran		1
Audiology (203)	Yes - Based Upon Time Frame	Select	1
Optometry (408)	Yes - Any Veteran		2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran		2

At the bottom right of the table area, there are 'Reset' and 'Save' buttons. A red asterisk and the text '* required field' are visible near the 'Submitted Request Limit' column header.

Error Messages

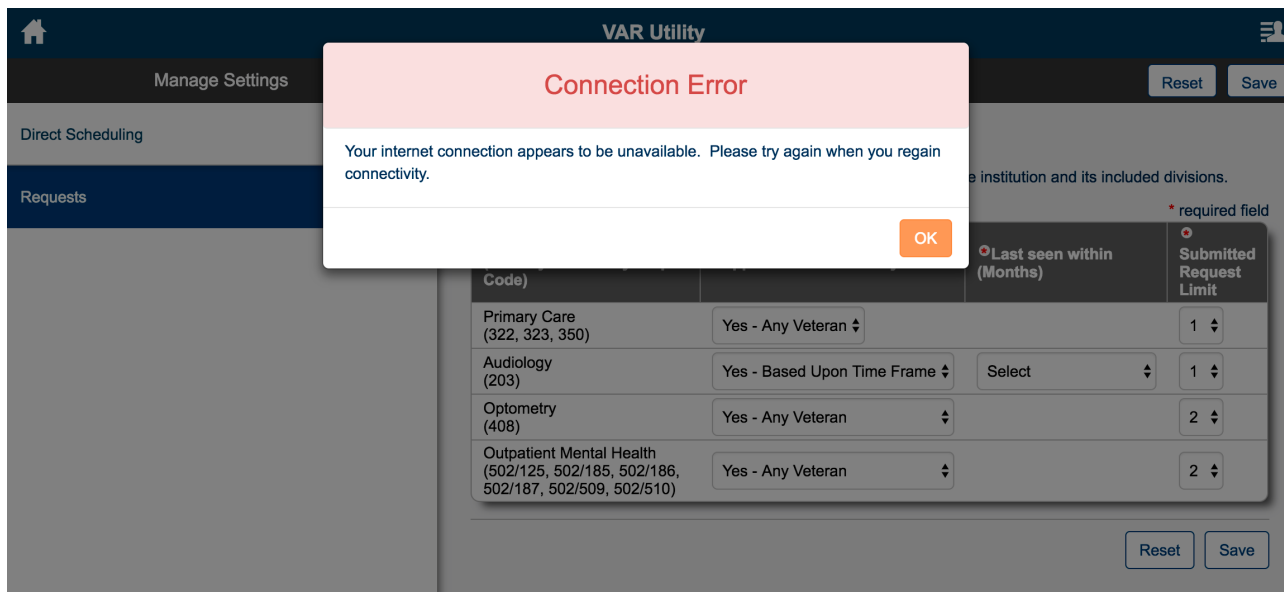
Error messages are displayed in the app due to environment issues. Changes may not be saved when a system error is encountered.

User might have to perform the action again after the error is resolved.

Below are some of the errors the user may encounter when accessing the app.

Internet Connection

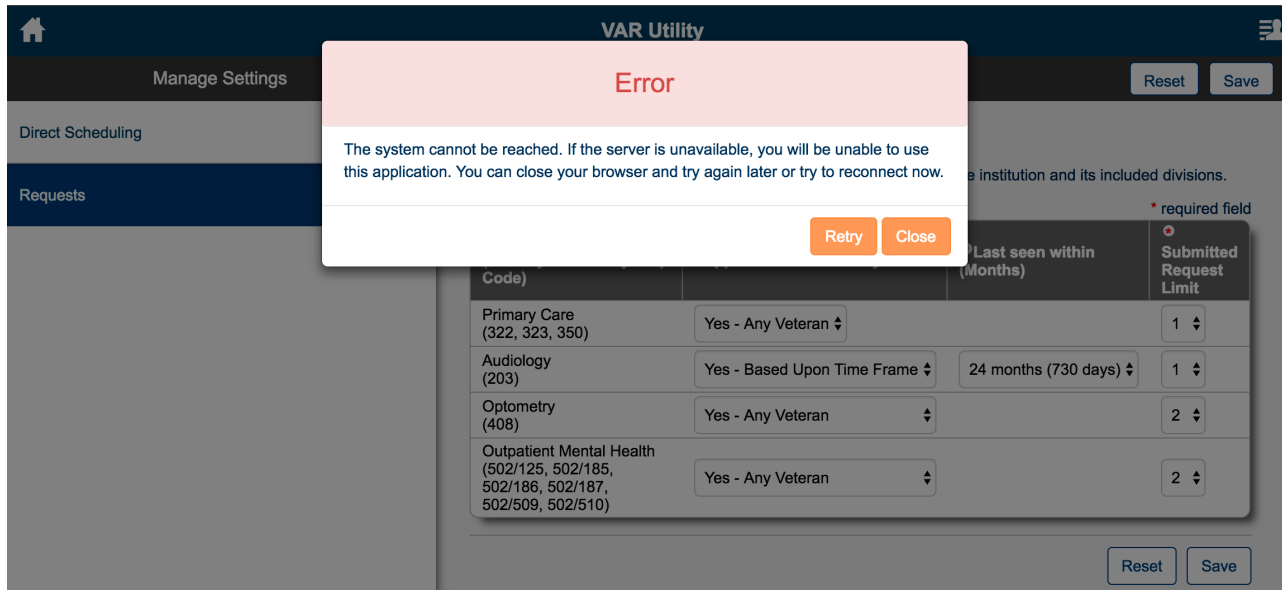
If internet connection is disrupted when accessing the application, the following error message is displayed to the user



The user can select OK in the error modal and the modal closes. User can retry to access the app when internet connection is restored.

Server Unavailable

There are certain instances the backend server might be disrupted or not reachable. In such cases, when a user tries to perform an action that needs to make a call to the backend services, for example the database, the following error message is displayed to the user.



Selecting Retry will try to access the backend services. If the services are back up, the error message is not displayed anymore and the user can continue to use the app.

If the backend services are still down, the error message is displayed again. To close the error message modal, select OK.

User can retry to access the app after some time.

Session Timeout Warning

Session timeout message is displayed when the application has been idle. The current setting for session timeout is 15 mins. User is displayed a warning message after 12 mins of inactivity to let them know that they will be logged out of the application after 3 minutes. The 3-minute warning will reduce to 2 mins and then to 1 min if the user does not take an action.

Selecting Continue will reset the session and the user can continue to use the application.

Selecting Logout will log the user out of the application and take them to the Launchpad page.

The screenshot shows the VAR Utility application interface. A modal dialog box is displayed in the center, warning the user that their session will time out in 3 minutes. The dialog box contains the following text:

Your user session will time out in 3 minutes.

To help protect your information, your user session times out after 15 minutes.

If you are actively using your mobile apps, simply select **Continue** to reset the session. You can also select **Logout** to logout of your user session now.

At the bottom of the dialog box are two buttons: **Logout** and **Continue**.

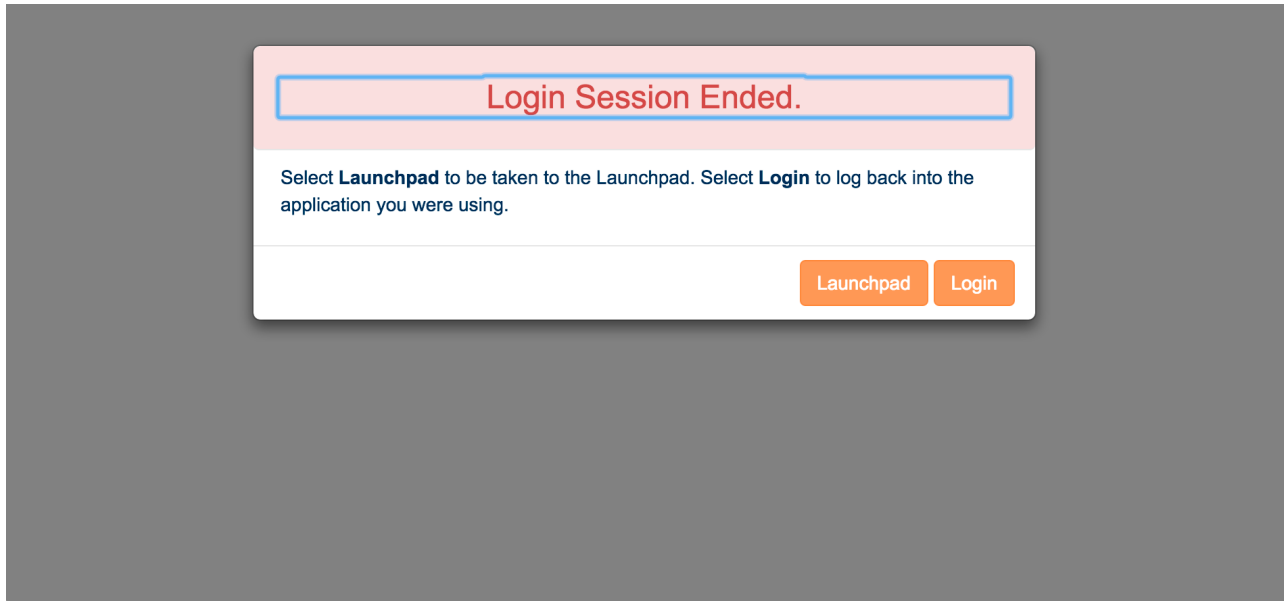
The background of the application shows a sidebar with navigation options: **Manage Settings**, **Direct Scheduling**, and **Requests**. The main content area displays a table with settings for various services. The table has columns for the service name, a dropdown menu for the setting, and a numeric value. The services listed are Primary Care (322, 323, 350), Audiology (203), Optometry (408), and Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510). The settings are currently set to 'Yes - Any Veteran' for Primary Care, Audiology, and Optometry, and 'Yes - Based Upon Time Frame' for Outpatient Mental Health. The numeric values are 1 for Primary Care, Audiology, and Optometry, and 2 for Outpatient Mental Health. There are also buttons for **Reset** and **Save** at the bottom right of the table.

Service	Setting	Value
Primary Care (322, 323, 350)	Yes - Any Veteran	1
Audiology (203)	Yes - Based Upon Time Frame	24 months (730 days)
Optometry (408)	Yes - Any Veteran	2
Outpatient Mental Health (502/125, 502/185, 502/186, 502/187, 502/509, 502/510)	Yes - Any Veteran	2

Login Session Ended

If the user does not take an action within 3 minutes after the session timeout warning message is displayed. The user is automatically logged out of the application.

This action is performed by the application due to security reasons.



User can either select Launchpad button to return to the Launchpad page or select Login button to login back to the application.