# Connection Lost Error Handling

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| **Internet Connection Lost Error** | | | | | | | |
| **User Story #** | **AC #** | **Test ID #** | **Steps** | **Action/Input** | **Expected Results** | **Pass/Fail** | **Comment** |
| VARUT-3 | VARUT-182 | VARUT-183 | 1 | Access **VAR Utility** app URL using a browser. | The**Landing** screen displays. | Pass |  |
|  |  |  | 2 | Select the **Login** button | The VAMF Staff Login page is displayed | Pass |  |
|  |  |  | 3 | Enter Access Code, Verify Code and Station and select Sign In button. | The VAR Utility Landing Page is displayed | Pass |  |
|  |  |  | 4 | From your computer, select to turn the wi-fi off (if using a mobile device, set it to Airplane mode) | A Connection Error modal pops up with a title **Connection** **Error** and the following message:  "Your internet connection appears to be unavailable. Please try again when you regain connectivity."  There is a **OK** button | Pass |  |
|  |  |  | 5 | Select **OK** button | The modal is closed and the user is returned to the app and the focus is placed on the header of the screen.  Verify that existing screen data is displayed. | Pass |  |
|  |  |  | 6 | From your computer, select to turn the wi-fi on. | Verify that the Connection Error modal no longer pops up. | Pass |  |
| **HA/VAMF system connection Lost Error** | | | | | | | |
|  |  |  | 7 | Stop HA service or make one of the services (e.x. database) unavailable in Weblogic console. Once HA or the service becomes unavailable, refresh the VAR-Utility application. | An Error modal pops up with a title **Error** and the following message:  "The system cannot be reached. If the server is unavailable you will be unable to use this application. You can close your browser and try again later or try to reconnect now."  There are **Retry** and **Close** button. | Pass |  |
|  |  |  | 8 | Select **Retry** button. | The system executes the most recent transaction. | Pass |  |
|  |  |  | 9 | Refresh the application and when the error modal pops up, select **Close** button. | The modal is closed and the user is returned to the screen they were last working on. The focus is placed on the header of the screen. | Pass |  |
|  |  |  | 10 | End of test |  |  |  |