**User Story ID:** US1683

**User Story Name:** APAR Worklist Scratch Pad Refresh Issue

**Priority (H, M, L):** H

**Sizing: 1**

**Author:** Fred Altman

# Story

As a user, I need the ability to refresh the scratch pad in the APAR worklist without adversely affecting previously posted APAR entries with split/edit activity, causing them to show up incorrectly in the worklist.

**Conversation:**

The scratch pad on the APAR worklist is the only location the full record or split/edit worklist activity is stored. This activity generates receipt lines during the nightly process. In the ERA Worklist, the ‘Refresh Scratch pad’ action is blocked if the ERA already has an associated receipt. The split/edit activity performed creating the receipt is never lost.

The ‘Refresh Scratch pad’ action from the APAR Worklist is more complicated. If an incoming ERA partially auto-posts the first time it is processed during the nightly auto-posting procedure, the auto-posted line will have no associated split/edits in the scratch pad. If the scratch pad is later refreshed in the APAR worklist, there is no loss.

However, if more than one line of the ERA goes to the APAR worklist with associated split/edits (either waiting to be posted by the nightly auto-posting procedure or have already been posted), then when the daily refresh is performed, the scratch pad history for these lines is deleted. When this occurs, any lines that have been split/edited and marked for auto-post, but have not yet processed, should return to the APAR worklist after the nightly procedure. These lines need to be queued for split/edited again.

Any previously posted split/edited lines in the APAR will lose their scratch pad history and show up incorrectly in the APAR worklist. Note however, the receipt should still be intact and will have the correct suspense comments.

Conclusion, remove the ‘Refresh Scratch pad’ action from the APAR Worklist and update the user manual.

# Detailed Listing of Acceptance Criteria

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| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| US1683.01 | Verify there is no Refresh Scratch pad action on the APAR worklist scratch pad. | N |

# Constraints

N/A

# Risks

N/A

# Assumptions

N/A

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 4/06/2017 | V1.0 | Final version submitted for review | Team Leidos |
| 4/05/2017 | v0.02 | Updated to remove refresh action | C. Morrison |
| 3/22/2017 | v0.01 | Original / Initial | Fred Altman |