**User Story ID:** US1394

**User Story Name:** Move EEOBs to Claims with Payments Linked from Suspense

**Priority (H, M, L):**

**Sizing: 13**

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# Story

As a user, I need the ability to move/copy/remove EEOBs to claims that have a payment posted from “suspense” mode. If a payment is in “suspense” mode because the user could not identify where to post the funds, then a valid claim is discovered. I need the ability to associate the existing EEOB information in VistA to the claim payment when it is linked: FROM suspense, to the correct claim using the Link Payment option. Once the user enters the associated ERA, the software should use defined criteria to locate the corresponding EEOB from the ERA and prompt the user to verify that the EEOB is correct.

(edits to current functionality in blue)

Is this the correct ACCOUNT to apply the payment to? NO// y YES

Does this claim have an associated EEOB? NO// Y

Enter the ERA #: 12345

(software finds EEOB based on criteria and displays EEOB)

Is this the correct EEOB to associate with this claim? NO// Yes

Updating the Linked Account with the payment and EEOB ... done.

# Detailed Listing of Acceptance Criteria

|  |  |  |
| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| US1394.1 | The system must prompt the user “Does this suspense item have an associated EEOB (Y/N)? NO// YES” when the user uses the Link Payment action. |  |
| US1394.2 | Verify that the posted EEOB displays with the associated ERA. |  |
| US1394.3 | Verify that for a posted EEOB, the correct Claim Number, Trace Number, Total Amount Paid, Removed By and Justification Comment are displayed to the user. |  |
| US1394.4 | Verify that if the user selects an EEOB to link, the EEOB is moved to the correct claim (if the payment claim number is different from the claim on the EEOB) and the EEOB remove status is cleared. |  |
| US1394.5 | If the user answers no to the prompt “Does this suspense item have an associated EEOB (Y/N)? NO// NO” when the user uses the Link Payment action no further data is displayed. |  |
| US1394.6 | Verify that all restored EEOBs appear on the EEOB Move/Copy/Remove Audit Report [RCDPE EEOB MOVE/COPY/RMOVE RPT]. |  |
| US1394.7 | Verify that all restored EEOBs appear on the TPJI Bill Charges option [IBJ THIRD PARTY JOINT INQUIRY]. |  |
| US1394.8 | Verify that all restored EEOBs appear on the EP action in TPJI [IBJ THIRD PARTY JOINT INQUIRY]. |  |
| US1394.9 | The system must prompt the user “Does this suspense item have an associated EEOB (Y/N)? NO// YES” when the user uses the Receipt Processing [RCDP RECEIPT PROCESSING] option. |  |
| US1394.10 | Verify that the posted EEOB displays with the associated ERA when the user uses the Receipt Processing [RCDP RECEIPT PROCESSING] option. |  |
| US1394.11 | Verify that for a posted EEOB, the correct Claim Number, Trace Number, Total Amount Paid, Removed By and Justification Comment are displayed to the user. |  |
| US1394.12 | Verify that if the user selects an EEOB to link, the EEOB is moved to the correct claim (if the payment claim number is different from the claim on the EEOB) and the EEOB remove status is cleared. |  |
| US1394.13 | If the user answers no to the prompt “Does this suspense item have an associated EEOB (Y/N)? NO// NO” when the user uses the Receipt Payment option no further data is displayed. |  |

# Constraints

N/A

# Risks

N/A

# Assumptions

N/A

# Dependencies/Impacts Outside of VistA

N/A

# Approval Signatures

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**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 4/5/2017 | V1.2 | Technical Writer edit version | Team Ledios |
| 4/05/17 | V1.1 | Updated with changes to Receipt Processing option | Chad Morrison |
| 3/22/17 | V1.0 | Final version for submission | Team Leidos |
| 3/22/17 | V0.03 | Updated Acceptance Criteria | Chad Morrison |
| 3/21/2017 | V0.02 | Updated Acceptance Criteria | Fred Altman |
| 3/01/2017 | v0.01 | Original / Initial | Chad Morrison |