**User Story ID:** US313

**User Story Name:** Mandatory Comments and History

**Priority (H, M, L):** H

**Sizing:** 8

**Author:** Susan Kersten

# Story: Users need a completed comments history added to the receipts. VistA needs to be updated to REQUIRE comments when clerks place funds into suspense from receipt (patient unknown or money needs to be returned to the payer). If the receipt contains anything but a valid claim number in the claim number field, receipt should not process until satisfactory required comments are entered. When a clerk tries to process receipt and receipt stops the processing due to comments needed, VistA should identify the line item(s) needing attention.

# Detailed Listing of Acceptance Criteria

|  |  |  |
| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| US313.01 | The existing comment field for the ERA Worklist scratchpad must be mandatory for receipt comments. | N |
| US313.02 | The existing comment field for the APAR scratchpad must be mandatory for receipt comments. | N |
| US314.03 | The following must be available to be selected for mandatory comments:  *• Collected/Closed*  *• Cancelled*  *• Returned Refund*  *• Overpayment*  *• Inactive bill*  *• Duplicate payment*  *• Policy termed*  *• Service connected*  *• OTHER* | N |
| US314.04 | When a user chooses the mandatory comment ‘Other’ a free text field must be provided and a min 3 characters must be entered. | N |
| US314.05 | The system must capture and display user ID, time and date for the comment entered, **ERA and APAR Scratchpad.** | N |
| US314.06 | The chronological comment history must appear on the SF215 Report (RCDP SUMMARY 215 REPORT) (SUMM215^RCDPE215). | N |
| US314.07 | The chronological comment history must appear on the 215 Report within Receipt Profile. | N |

# Constraints

N/A

# Risks

N/A

# Assumptions

Change to data dictionary with a possible conversion routine.

# Approval Signatures

|  |
| --- |
|  |

**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 2/1/2017 | v0.01 | Original / Initial | Chad Morrison |
| 3/9/2017 | V1.0 | Final version for submission | Team Leidos |