**User Story Number:** USEB-13

**User Story Name:** Missing MRW Legend Indicator (Backlog #417)

**Priority:** #6

**Rational ID:**

**Service Request Number:**

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# Story

As a staff member at a VA Medical Center (VAMC) or Consolidated Patient Account Center (CPAC), I need to see a legend in the MRW showing what the indicators before and after a bill number mean.

### **Conversation**

When viewing claim responses on the MRW, staff needs the ability to see indicators that reflect the current status of the entry on the list in order to assist them with their workload. There are currently several indicators that appear in front and behind bill numbers, but not all are found on the legend.

Staff needs the ability to also see the indicator for review in process on the legend. This should be displayed in the legend as follows:

\*=review in process

Bill # Svc Date Patient Name SSN Pt Resp Bill Amt Type

BILLER: IB,CLERK ONE

Division:

Insurers: MEDICARE (WNR), BLUE CROSS/BS

MRA Status: PROCESSED, Jul 17, 2008

25 XXX-K00237M 06/02/10 IB,PATIENT 1 0000 0.00 1710.76 O/I

Insurers: MEDICARE (WNR), NAT'L ASSOC OF LETTER CARRIERS

MRA Status: DENIED, Jul 12, 2010

26 XXX-K00237P 06/02/10 IB,PATIENT 33 0000 0.00 380.22 O/P

Insurers: MEDICARE (WNR), NAT'L ASSOC OF LETTER CARRIERS

MRA Status: DENIED, Jul 07, 2010

27 XXX-K002CDZ\* 05/14/10 IB,PATIENT 212 0000 0.00 132.20 O/P

Insurers: MEDICARE (WNR), UNITEDHEALTHCARE

MRA Status: DENIED, Aug 16, 2010

28 XXX-K002HYF 06/11/10 IB,PATIENT 16 0000 0.00 132.20 O/P

+-------!=Data Mismatch/MSE | \*=Review in Process

PC  Process COB           VC  View Comments         PM  Print MRA

VE  View an EOB           CB  Cancel Bill           TP  Third Party Joint Inq.

SU  Summary MRA Info      CR  Correct Bill          Q   Exit

EC  Enter Comments        CC  Cancel/Clone A Bill

RS  Review Status         VB  View Bill

Select Action: Next Screen//

The process required to accomplish this functionality is outlined below:

* User enters the MRW and sees the bills that have populated the MRW.
* Some entries have a visual indicator in front and/or behind the bill number..
* An explanation of the following visual indicators for the MRW entries display under the list on the reverse video line above the available Actions:
  + Review in Process
  + Data Mismatch/MSE

### **Confirmation**

The following table lists acceptance criteria for this user story:

| ID | Criteria |
| --- | --- |
| DM1-1-1 | System generates the MRW based upon user criteria. |
| DM1-1-2 | System displays all the data available for the MRW based upon user criteria. |
| DM1-1-3 | System displays indicators in front of or after the bill numbers appearing on the MRW. |
| DM1-1-4 | System displays the legend below the listing on the MRW. |
| DM1-1-5 | System displays two items in the legend. They include  !=Data Mismatch/MSE and \*=Review in Process. |

# Constraints

n/a

# Assumptions

n/a

# Risks

n/a

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 09/14/2016 | v0.01 | Original | J. Mann |
| 10/4/2016 | v.0.02 | Updated following elaboration session | M. Simons |
| 10/6/2016 | v.0.03 | Updates accepted Online elaboration session | M. Simons |
| 10/12/2016 | v1.0 | Updated following Tech Writer review | M. Simons |