**User Story Number:** USIN-2

**User Story Name:** Show Default Service Type Code in Request Electronic Insurance Inquiry

**Priority:** (High, Medium, Low)

**Rational ID:**

**Product Backlog ID:** 60

**Service Request Number:**

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# Background (If helpful, otherwise delete)

The Veterans Health Information Systems and Technology Architecture (VistA) Request Electronic Insurance Verification menu needs to echo back the default service code when the default is selected on the screen by the user.

# Story

As an Insurance Verifier, I want the system to show the default service code, so that I may assure that I select the correct service code type and save time in insurance verification.

# Conversation

Any user using the VistA Request Electronic Insurance Verification menu needs to echo back the default service code when the default is selected on the screen by the user.

* Within the EIV menu, EI - Request Electronic Insurance Inquiry:
* The user selects >patient>patient policy for inquiry, then the prompt “enter service type code” is displayed with no default display. If the user enters, the system selects default code from IB Site Parameter 350.9,60.01
* This user story is documenting the desire for the user to see the default service type code displayed on the screen.
  + CURRENT: Enter Service Type Code:
  + PROPOSED CHANGE: Enter service type code: < IB Site Parameter 350.9,60.01> //
  + EXAMPLE: Enter service type code: 30 //
* We want to populate the service type code default form the entry in 350.9,60.01, IB Site Parameter
* Currently, this is set to **30**.
* Prompts before and after the service type code prompt will remain the same.
* The programming around the processing of the service type code and the after service type code selection will remain the same. We need to ensure that the service type code is processed in the function and is populated appropriately in the outbound HL7 message for 270 transaction.

Users: Insurance Verifier (general category)

# Detailed Listing of Acceptance Criteria

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| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| USIN-2.01 | Select the EI - Request Electronic Insurance Inquiry function, proceed through the prompts. When user gets to service type code, we want user to see the default service type code from the IB site parameter 350.9,60.01 |  |
| USIN-2.02 | Verify that the IB site parameter 350.9,60.01 is displayed and if user hits enter, we the system to accept it as the field entry |  |
| USIN-2.03 | Verify the ability to change to a service type code other than the default (accept a manually entered code from user) |  |
| USIN-2.04 | Assure that the prompt is correct when the IB site parameter 350.9,60.01 is updated with a different value |  |

# Testing Notes:

1. Login is Insurance Verifier – expect to see service type code <IB Parameter setting 350.9,60.01> (currently set to 30) as default, hit enter to accept it.

* Make sure the system accepts the <IB Parameter setting 350.9,60.01>
* Make sure the HL7 transaction contains the <IB Parameter setting 350.9,60.01>

1. Login as Insurance Verifier – select a service type code other than 30.

* Make sure the system accepts the code value other than 30
* Make sure the HL7 transaction contains the correct value

1. Change the IB Site Parameter and test 1 and 2 again.

# Constraints

A regular insurance verifier will not have permission to change the IB Parameter setting 350.9,60.01. Only a programmer can make that change via Mumps Command Prompt

# Assumptions (If applicable, otherwise delete)

Currently the Service Type Code is 30 from IB Parameter setting 350.9,60.01

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 08/25/2016 | v0.01 | Original | Julie Mann, Leidos |