**225727: D 961834 - Title for Bar Chart Generated for Mean/Std Deviation Satisfaction Survey Results Reports has Misleading Title**



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State: Approved

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Test Data: Unassigned

Description: "1. The report generation page for the Satisfaction Survey Results Reports allows the entry of the Display Type.

1. The Display Type entry only allows selection of Percentage or Mean/Standard Deviation.
2. When the report is generated, the title will include the specified value for the Display Type.
3. When the report is generated, the Percentage report displays the current report output.
4. When the report is generated, the Mean/Standard Deviation report displays the mean of the values for the data returned for each question/month.
5. When the report is generated, the Mean/Standard Deviation report displays the standard deviation for the values for the data returned for each question/month.
6. When the report is generated, the Mean/Standard Deviation report does not display percentages.
7. When the report is generated, the report for the Mean/Standard Deviation report displays the average of the values in each column in the Patient Satisfaction Index row.
8. The help text for the Satisfaction Survey Results Reports includes the Display Type field.
9. The help text for the Satisfaction Survey Results Reports includes a description of the Patient Satisfaction Index for mean and standard deviation values.
10. The help text for the Satisfaction Survey Results Reports includes the process to generate the bar graph.
11. The help text for the Satisfaction Survey Results Reports includes a description of the bar graph."

# Summary

**Categories**

Function: Unassigned Test Phase: Unassigned

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

Log into IHTA SQA Enviornment

Expected Results

IHTA Application is displayed Comments

Validates

Attachments

**Step 2**

**Execution Step**

select HT Reports > Satisfaction Survey Results Reports Expected Results

Satisfaction survey results report page is displayed Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Select Month From 1/2019 and To /2019, Display Type : Mean/Standard Deviation and Generate Report

Expected Results Report is Generated

**Note : Title should include the display type of Percentage in Bar Graph.**

Comments Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Select Quarter time frame with display type : Mean/standard deviation and generate report.

Expected Results Report is generated.

**Note : Try with Month, Quarter and Yearly Time frame with Mean/standard deviation with National Totals, VISN Totals and Facility.**

Comments Validates

Attachments

**Step 5**

**Execution Step**

Description\*

Click the text of a survey question

Expected Results

Bar graph is displayed. Comments

Validates

**Step 6**

**Execution Step**

Description\*

Verify the title in bar graph should display as "Percentages". Since the bar chart always displays percentages, the title should reflect the values are percentages.

Expected Results

**Statistics for Patient Satisfaction Surveys by Months - National, All Vendors, All Categories of Care Except L2, Pat Sat Version 2, Percentages, Jan 1, 2019 through Mar 25, 2019** for the bar chart.

Comments Validates

Attachments

# Associated Electronic Signatures

**Signed Action Signer Comment Additional Information**