**Department of Veterans Affairs**

VistA Scheduling Enhancements (VSE) v1.3.2

(VS GUI 1.3 Build 2)

IOC Test Scripts



**V3.5**

June 2017

**Revision History**

| Date | Version | Description | Author |
| --- | --- | --- | --- |
| 06/28/2017 | 1.0 | Initial version for submission | M. Burleigh |
| 06/28/2017 | 1.1 | Test number update | M. Burleigh |
| 06/29/2017 | 1.2 | Update to assumptions to include security key information and addition information for RTC orders | M. Burleigh |
| 07/05/2017 | 1.3 | Update to test cases titles and removal of regression test cases | M. Burleigh |
| 07/06/2017 | 2.0 | Updates to steps for test cases 7.1-7.6 | M. Burleigh |
| 07/07/2017 | 3.0 | Deleted third prerequisite, ‘Provider has documented to discontinue contact attempts’ for test cases 7.1, 7.2, and 7.5 | M. Burleigh |
| 07/26/2017 | 3.5 | Minor updates to test case descriptions in 2.1 through 2.12, 3.1, 4.1, 5.1, 5.2, 9.4, 14.1, 14.2, 14.3, 14.4, 14.5, 14.6, 14.7  Updates to test case steps in 14.1, 14.2, 14.3, 14.4 | M. Burleigh |

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**IOC – VSE 1.3.2**

**DESCRIPTION:**

1. The return to clinic (RTC) communication between provider and scheduler will continue to be through CPRS Orders.

Note: There is no direct link to the Orders file.

1. At any time an RTC appointment request is dispositioned, a notification is sent to CPRS and the CPRS order will be discontinued with the disposition type. CPRS will then handle the notification and alert the provider, if necessary.
2. At any time an RTC appointment request is dispositioned accidentally, a notification is sent to CPRS with the disposition type. CPRS will then handle the notification and alert the provider, if necessary.
3. If an RTC Order is canceled by the Provider, CPRS will notify VSE; VSE will handle this disposition automatically and cancels the Appointment Request on VS GUI with the disposition reason ‘Removed/No longer necessary’.
4. If any action is taken in VSE on the “Appointment” (RTC) Request the Order in CPRS will be marked as completed or discontinued as appropriate according to the business rules.
5. If the appointment is scheduled or moved to PtCSch\*, EWL, etc., then the order in CPRS is completed; there will be the capability to transfer the RTC/APPT REQUEST to PtCSch.
6. VSE only communicates with CPRS when the RTC/APPT REQUEST is dispositioned.

**\*NOTE: Some test cases are included to ensure that the newly added RTC (Return to Clinic) works correctly in VS GUI. Some scripts will appear to be repeated from 3.1.1 but will be specifically for RTC.**

**VSE 1.3 Build 2 Requirements**

| **Requirement** | **Summary** |
| --- | --- |
| VSE 1.3 Requirement #3.1.2 | The GUI must default to service connected appointment type or Clinic depending on the service connected disabilities following business rules. |

**ASSUMPTIONS:**

* User is assigned the appropriate security keys to access the VistA Scheduling GUI application such as the SDWLmenu key, SDECZMGR key, DG SENSITIVITY key.
* Must have RTC orders ready to be worked or processed
* The test data is at the state where the user can utilize it to execute the test scripts.

## INSTRUCTION(S):

1. Execute each test case and scenario
   * Upon completion of step within the scenario, enter Pass or Fail. If scenario Fails, provide the following information in the Comment column:

* Provide Pt Name if applicable
* Explain Failure
* Provide Steps to Recreate

NOTE: Use the Ad Hoc Testing section to document any failed scenarios during Ad-hoc testing.

### TEST CASE 1.1: Comments in an appointment made from a return to clinic order

This test case will verify that the Comments in an appointment made from a return to clinic order allows for special characters multiple edits and long comments and that they are reflected correctly in VistA and VS GUI.

**Pre-requisite:**

* Access to SDAM APPT MGT.

***Regression tests***

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_1.1 | VSE 1.3 Requirement #3.1.2 |  | While logged into VS GUI and in Edit Appt, edit the comment above 3 times. | Confirm that after the third edit, the comments are still there. |  |  |
|  |  |  | Edit the Comment and include ^ symbol. | Confirm that the system does not crash. |  | The ^ symbol will not appear in the comments. |
|  |  |  | Edit the Comment field **with more than 80 characters**. | Confirm that VS GUI does not hang the system. |  |  |
|  |  |  | Return to SDAM | Everything is reflected correctly in EP |  |  |
|  |  |  | Go to Fileman | All changes are reflected |  |  |

### TEST CASE 2.1: - A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately - whole day cancel clinic

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.1 Verify that the RTC appointment is cancelled it is displayed as an appointment request in the request grid (RM Grid) when the appointment is cancelled as a result of a whole day Clinic Cancellation.**

**Pre-requisite:**

* User with access to Scheduling Manager’s Menu 🡪Supervisor Menu,🡪Cancel Clinic Availability
* Test Patient with a RTC Appointment scheduled in the future
* Test patient with a RTC Appointment for “today”.

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.1 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Book RTC request | RTC order in CPRS status becomes completed  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |
|  |  |  | Log into **VistA** |  |  |  |
|  |  |  | Select **Scheduling** **Supervisor** |  |  |  |
|  |  |  | Select **Cancel Clinic Availability** |  |  |  |
|  |  |  | Enter the Clinic where the appointment is scheduled. |  |  |  |
|  |  |  | Enter the **Date** of the appointment. |  |  |  |
|  |  |  | Select **YES** to cancel for the whole day.  **NOTE:** Do NOT rebook the appointment. |  |  |  |
|  |  |  | Log into **VS GUI** |  |  |  |
|  |  |  | Search for the patient. |  |  |  |
|  |  |  | Select the patient | There is a request displayed in the Grid as an appointment request. |  |  |
|  |  |  | Log into **CPRS** |  |  |  |
|  |  |  | **Navigate to the Orders tab.** | **Return to clinic order remains completed** |  |  |
|  |  |  | Return to VS GUI  Refresh Data  Search for previous patient |  |  |  |
|  |  |  | Book the previously used request to an appointment. | CPRS the original RTC order stays in the Complete status |  |  |

### TEST CASE 2.2: A return to clinic order in discontinued/cancelled or completed status should shows in GUI as a return to clinic order to be scheduled appropriately – partial day clinic cancel

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.2 Verify that the RTC appointment is cancelled it is displayed as an appointment request in the request grid (RM Grid) when the appointment is cancelled as a result of a whole day Clinic Cancellation.**

**Pre-requisite:**

* User with access to Scheduling Manager’s Menu 🡪Supervisor Menu,🡪Cancel Clinic Availability
* Test Patient with a RTC Appointment scheduled in the future
* Test patient with a RTC Appointment for “today”.

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.2 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Book RTC request | RTC order in CPRS status becomes completed  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |
|  |  |  | Log into **VistA** |  |  |  |
|  |  |  | Select **Scheduling** **Supervisor** |  |  |  |
|  |  |  | Select **Cancel Clinic Availability** |  |  |  |
|  |  |  | Enter the Clinic where the appointment is scheduled. |  |  |  |
|  |  |  | Enter the **Date** of the appointment. |  |  |  |
|  |  |  | Select **No** to cancel for the whole day.  Select **YES** for partial day  Select a range of time that includes a range of time for the appointment that was just made  **NOTE:** Do NOT rebook the appointment. |  |  |  |
|  |  |  | Log into **VS GUI** |  |  |  |
|  |  |  | Search for the patient. |  |  |  |
|  |  |  | Select the patient | There is a request displayed in the Grid as an appointment request. |  |  |
|  |  |  | Log into **CPRS** |  |  |  |
|  |  |  | **Navigate to the Orders tab.** | **Return to clinic order remains completed** |  |  |
|  |  |  | Return to VS GUI  Refresh Data  Search for previous patient |  |  |  |
|  |  |  | Book the previously used request to an appointment. | CPRS the original RTC order stays in the Complete status |  |  |

### TEST CASE 2.3: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – cancel by patient

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.3 Verify that the RTC appointment is cancelled it is displayed as an appointment request in the request grid (RM Grid) when the appointment is cancelled as a result of a whole day Clinic Cancellation.**

**Pre-requisite:**

* User with access to Scheduling Manager’s Menu 🡪Supervisor Menu,🡪Cancel Clinic Availability
* Test Patient with a RTC Appointment scheduled in the future
* Test patient with a RTC Appointment for “today”.

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.3 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Book RTC request | RTC order in CPRS status becomes completed  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |
|  |  |  | Log into **VistA** |  |  |  |
|  |  |  | Select SDAM **Appointment Management** |  |  |  |
|  |  |  | Select **Cancel by Patient** |  |  |  |
|  |  |  | Log into **VS GUI** |  |  |  |
|  |  |  | Search for the patient. |  |  |  |
|  |  |  | Select the patient | The request is not displayed in the Grid. |  | The scheduler should be using VS GUI to cancel patients if their clinic is using RTC orders. |
|  |  |  | Log into **CPRS** |  |  |  |
|  |  |  | **Navigate to the Orders tab.** | **Return to clinic order remains completed** |  |  |
|  |  |  | Return to VS GUI  Refresh Data  Search for previous patient |  |  |  |
|  |  |  | Book the previously used request to an appointment. | CPRS the original RTC order stays in the Complete status |  |  |

### TEST CASE 2.4: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – cancel by clinic

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.4 Verify that the RTC appointment is cancelled it is displayed as an appointment request in the request grid (RM Grid) when the appointment is cancelled as a result of a cancelled by clinic through appointment management.**

**Pre-requisite:**

* Test Patient with a RTC Appointment scheduled in the future
* Test patient with a RTC Appointment for “today”.

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.4 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Book RTC request | RTC order in CPRS status becomes completed  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |
|  |  |  | Log into **VistA** |  |  |  |
|  |  |  | Select SDAM **Appointment Management** |  |  |  |
|  |  |  | Select **Cancel by Clinic** |  |  |  |
|  |  |  | Log into **VS GUI** |  |  |  |
|  |  |  | Search for the patient. |  |  |  |
|  |  |  | Select the patient | The request is not displayed in the Grid. |  | The scheduler should be using VS GUI to cancel patients if their clinic is using RTC orders. |
|  |  |  | Log into **CPRS** |  |  |  |
|  |  |  | **Navigate to the Orders tab.** | **Return to clinic order remains completed** |  |  |
|  |  |  | Return to VS GUI  Refresh Data  Search for previous patient |  |  |  |
|  |  |  | Book the previously used request to an appointment. | CPRS the original RTC order stays in the Complete status |  |  |

### TEST CASE 2.5: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – no show

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.5 Verify that the RTC appointment is cancelled it is displayed as an appointment request in the request grid (RM Grid) when the appointment is no showed.**

**Pre-requisite:**

* Test Patient with a RTC Appointment scheduled in the future
* Test patient with a RTC Appointment for “today”.

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.5 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Book RTC request | RTC order in CPRS status becomes completed  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |
|  |  |  | Log into **VistA** |  |  |  |
|  |  |  | Select SDAM **Appointment Management** |  |  |  |
|  |  |  | Select **No Show** |  |  |  |
|  |  |  | Log into **VS GUI** |  |  |  |
|  |  |  | Search for the patient. |  |  |  |
|  |  |  | Select the patient | The request is not displayed in the Grid. |  | The scheduler should be using VS GUI to cancel patients if their clinic is using RTC orders. |
|  |  |  | Log into **CPRS** |  |  |  |
|  |  |  | **Navigate to the Orders tab.** | **Return to clinic order remains completed** |  |  |
|  |  |  | Return to VS GUI  Refresh Data  Search for previous patient |  |  |  |
|  |  |  | Book the previously used request to an appointment. | CPRS the original RTC order stays in the Complete status |  |  |

### TEST CASE 2.6: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Death

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.6 Verify that the RTC request is removed when dispositioned patient death.**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.6 | VSE 1.3 Requirement #3.1.2 |  | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  |  | Right mouse click  Select disposition Death | RTC order in CPRS status becomes Discontinued.  Provider who wrote gets an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

### TEST CASE 2.7: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Removed/Non-VA Care

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.7 Verify that the RTC request is removed when dispositioned Removed/Non-VA Care**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.7 | VSE 1.3 Requirement #3.1.2 | 1 | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Right mouse click  Select disposition Removed/Non-VA Care | RTC order in CPRS status becomes Discontinued.  Provider who wrote gets an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

### TEST CASE 2.8: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Removed/Scheduled - Assigned

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.8 Verify that the RTC request is removed when dispositioned Removed/Scheduled - Assigned**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.8 | VSE 1.3 Requirement #3.1.2 | 1 | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Right mouse click  Select disposition Removed/Scheduled - Assigned | RTC order in CPRS status becomes completed.  Provider who wrote does not get an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

### TEST CASE 2.9: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Removed/VA Contract Care

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.9 Verify that the RTC request is removed when dispositioned Removed**/**VA Contract Care**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.9 | VSE 1.3 Requirement #3.1.2 | 1 | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Right mouse click  Select disposition Removed/VA Contract Care | RTC order in CPRS status becomes Discontinued.  Provider who wrote gets an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

### TEST CASE 2.10: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Removed/No Longer Necessary

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.10 Verify that the RTC request is removed when dispositioned Removed**/**No Longer Necessary**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.10 | VSE 1.3 Requirement #3.1.2 | 1 | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Right mouse click  Select disposition Removed/No Longer Necessary | RTC order in CPRS status becomes Discontinued.  Provider who wrote gets an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

### TEST CASE 2.11: A return to clinic order in discontinued/cancelled or completed status shows in GUI as a return to clinic order to be scheduled appropriately – Entered in Error

This test case is to verify that a return to clinic order in discontinued/cancelled or completed status should not show in GUI as a return to clinic order to be scheduled.

**2.11 Verify that the RTC request is removed when dispositioned Entered in Error**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.11 | VSE 1.3 Requirement #3.1.2 | 1 | Log into VS GUI  Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Right mouse click  Select disposition Entered in Error | RTC order in CPRS status becomes Discontinued.  Provider who wrote gets an alert in CPRS  RTC order is removed from the Query Tool, Initial RM Grid, or the specific Patients List. It should not appear anywhere in the GUI as an active RTC request. |  |  |

**TEST CASE 2.12: A return to clinic order discontinued in CPRS**

This test case is to verify that a return to clinic order in discontinued in CPRS when removed from the VS GUI

* 1. **Verify that a return to clinic order in discontinued in CPRS**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.12 | VSE 1.3 Requirement #3.1.2 | 1 | Search for a patient with an open RTC Request |  |  |  |
|  |  | 2 | Using CPRS discontinue the RPC order | Order status is discontinued in CPRS.  Request is removed from VS GUI |  |  |

**TEST CASE 2.13: A RTC order is scheduled and then discontinued in CPRS**

This test case is to verify that a return to clinic order after it has been scheduled cannot be discontinued in CPRS

* 1. **Verify that a scheduled RTC appointment cannot be discontinued in CPRS**

**Pre-requisite:**

* Test Patient with an open RTC request

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_2.13 | VSE 1.3 Requirement #3.1.2 |  | Search for a patient with an open RTC Request and schedule the request | Request is scheduled |  |  |
|  |  |  | Using CPRS discontinue the RPC order | Order status is closed and can’t be discontinued |  |  |

### TEST CASE 3.1: Validate that the Scheduler can add multiple new contact attempts to a patient’s RTC request

**3.1 Validate that the Scheduler can add 1 Call and 1 Letter contact attempts to a patient’s RTC non-mental health request and the Scheduler’s Name, Date/Time and Comment for each contact attempt is logged and transmitted to VistA**

**Prerequisite:**

* Patient has an existing non-mental health RTC request
* The required number of contact attempts occurring on different days (1 call, 1 letter) were not documented
* The RTC request is dispositioned earlier than the 14 days from the date the contact letter was sent

| **Test Case ID** | **Requirement & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_3.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel. |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and select Contact Attempts | The Contact Attempts dialog is displayed for the selected request |  |  |
|  |  |  | Select Call for the Contact Type, if necessary update the default Date/Time, enter any Comments and click Submit | The first new call contact attempt is added to the Contact Attempts Grid and counts toward the minimum number of documented contact attempts  The Scheduler’s Name, Date/Time and Comment for the new call contact attempt are displayed in the Contact Attempts Grid  The first call contact information is created in a new file in VistA |  |  |
|  |  |  | Select Call for the Contact Type, if necessary update the default Date/Time, enter any Comments and click Submit | The second call contact attempt is added to the Contact Attempts Grid |  |  |
|  |  |  | \*Note – Execute this step 1 day after completing steps 1 - 6  Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel. |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and select Contact Attempts | The Contact Attempts dialog is displayed for the selected request |  |  |
|  |  |  | Select Letter for the Contact Type, if necessary update the default Date/Time, enter any Comments and click Submit | The new letter contact attempt is added to the Contact Attempts Grid and counts toward the minimum number of documented contact attempts  The Scheduler’s Name, Date/Time and Comment for the new letter contact attempt are displayed in the Contact Attempts Grid  The letter contact information is created in a new file in VistA |  |  |
|  |  |  | Close the Contact Attempts dialog |  |  |  |

### TEST CASE 3.2: Validate that the Scheduler can add multiple new contact attempts to a patient’s RTC request (TEST CASE REMOVED)

**3.2 Validate that the Scheduler can add 3 Calls and 1 Letter contact attempts to a patient’s mental health RTC request and the Scheduler’s Name, Date/Time, and Comment for each contact attempt is logged and transmitted to VistA**

### TEST CASE 4.1: Verify that Provider Names are displayed (TEST CASE REMOVED)

**4.1 ISSUE: Provider Names Not Being Displayed (RTC Request).**

### TEST CASE 5.1: Verify that the user is able to see Any or All Clinics when using the Clinic Abbreviation (TEST CASE REMOVED)

**5.1 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (Clinic Schedule).**

### TEST CASE 5.2: Verify that the user is able to see Any or All Clinics when using the Clinic Abbreviation (TEST CASE REMOVED)

**5.2 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (RTC Request).**

### TEST CASE 6.1: Validate that the Scheduler can view contact attempts for a patient’s RTC request - Mental Health

**6.1 Validate that the Scheduler can view contact attempts for a patient’s current non-mental health RTC request)**

**Prerequisite:**

* Contact attempts have been documented for a patient’s current non-mental health RTC request

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_6.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click a request RTC and then select Contact Attempts | The Contact Attempts dialog is displayed for the selected request  The contact attempts made for the request RTC are displayed in the Contact Attempts grid  The Scheduler’s Name, Date/Time and Comment associated with the contact attempts are displayed in the Contact Attempts grid.  The contact attempts made for the current request RTC are displayed and highlighted in green in the Contact Attempts grid, and True is displayed in the Current column |  |  |

### TEST CASE 6.2: Validate that the Scheduler can view contact attempts for a patient’s RTC request Mental Health

**6.2 Validate that the Scheduler can view contact attempts for a patient’s current mental health request RTC**

**Prerequisite:**

* Contact attempts have been documented for a patient’s current mental health request RTC
* The required number of contact attempts occurring on different days (3 call, 0 letter) were not documented

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_6.2 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and then select Contact Attempts | The Contact Attempts dialog is displayed for the selected request  The contact attempts made for the RTC request are displayed in the Contact Attempts grid  The Scheduler’s Name, Date/Time and Comment associated with the contact attempts are displayed in the Contact Attempts grid  The contact attempts made for the current RTC request are displayed and highlighted in green in the Contact Attempts grid, and True is displayed in the Current column |  |  |

### TEST CASE 6.3: Validate that the Scheduler can view contact attempts for a patient’s RTC request - non Mental Health

**6.3 Validate that the Scheduler can view and distinguish contact attempts made for a patient’s previous non-mental RTC health request (and contact attempts made for a patient’s current non-mental RTC health request Prerequisite:**

* Patient cancelled their non-mental health appointment
* Contact attempts were made for patient’s previous non-mental RTC health request
* Patient has a current non-mental RTC health request and needs to reschedule appointment
* Contact attempts were made for the patient’s current non-mental health request

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_6.3 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and select Contact Attempts | The Contact Attempts dialog is displayed for the selected request.  The contact attempts made for the current RTC request are displayed and highlighted in green in the Contact Attempts grid and True is displayed in the Current column  The contact attempts made for the previous RTC request (are displayed in the Contact Attempts grid and False is displayed in the Current column |  |  |
|  |  |  | Close the Contact Attempts dialog |  |  |  |

### TEST CASE 6.4: Validate that the Scheduler can view contact attempts for a patient’s RTC request – Mental Health after cancel appointment

**6.4 Validate that the Scheduler can view and distinguish contact attempts made for a patient’s previous mental RTC health request and contact attempts made for a patient’s current mental RTC health request**

**Prerequisite:**

* Patient cancelled their mental health appointment
* Contact attempts were made for patient’s previous mental RTC health request
* Patient has a current mental RTC health request and needs to reschedule appointment
* Contact attempts were made for the patient’s current mental health request

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_6.4 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and select Contact Attempts | The Contact Attempts dialog is displayed for the selected request.  The contact attempts made for the current RTC request (are displayed and highlighted in green in the Contact Attempts grid and True is displayed in the Current column  The contact attempts made for the previous RTC request are displayed in the Contact Attempts grid and False is displayed in the Current column |  |  |
|  |  |  | Close the Contact Attempts dialog |  |  |  |

**TEST CASE 7.1: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts – non-mental health**

**7.1 Validate that the Scheduler can disposition a non-mental health RTC request on “no response” contact attempts**

**Prerequisite:**

* Patient has an existing non-mental health RTC request
* 2 contact attempts were documented on different days for a non-mental health RTC request
  + 1 call
  + 1 letter
* Patient has not responded to the letter within the 14 days from when the letter was sent to the patient
* Provider has documented to discontinue attempts

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_7.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In request management grid, right click on the open RTC that meets the prerequisites above. Hover over Appt/Veteran Disposition. | The Disposition options are displayed for the selected request |  | Dispositions are located on the last page of this document |
|  |  |  | Select the applicable disposition option for the request RTC (in this case Removed/No Longer Necessary) | The request RTC is removed the from the Request Management Grid |  |  |

### TEST CASE 7.2: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts – mental health

**7.2 Validate that the Scheduler can disposition a mental health RTC request based on “no response” contact attempts**

**Prerequisite:**

* 4 contact attempts were documented on different days for a mental health RTC request
  + 3 calls
  + 1 letter
* Provider has documented to discontinue contact attempts

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_7.2 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, select and click Cancel |  |  |  |
|  |  |  | In request management grid, right click on the open RTC that meets the prerequisites above. Hover over Appt/Veteran Disposition. | The Disposition options are displayed for the selected request |  | Dispositions are located on the last page of this document |
|  |  |  | Select the applicable disposition option for the request RTC (in this case Removed/No Longer Necessary) | The request RTC is removed the from the Request Management Grid |  |  |

### TEST CASE 7.3: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts

**7.3: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts**

**Prerequisite:**

* At least one of the VHA business rules for contact attempts for a non-mental health RTC request was not met when scheduler attempted to disposition
  + The required number of contact attempts occurring on different days (1 call, 1 letter)
  + The RTC request is dispositioned earlier than the 14 days from the date the contact letter was sent
    - Patient returned the call and does not want the appointment
    - Based upon documentation of the provider

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_7.3 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In request management grid, right click on the open RTC that meets the prerequisites above. Hover over Appt/Veteran Disposition. | The Disposition options are displayed for the selected request |  |  |
|  |  |  | Select the applicable disposition option for the request RTC (in this case Removed/No Longer Necessary) | “This is not in accordance with VHA business rules, do you want to continue?” notification is displayed |  | \*Note this is a generic message. A specific message is displayed based on the business rule that was not met. For instance, “The required number of Patient Contacts has NOT been completed for this request. Are you sure you want to remove this request?” |
|  |  |  | Select Yes | The request RTC is dispositioned and removed from the Request Management Grid.  The Scheduler’s Name and Date/Time associated with the disposition are passed to VistA |  |  |

### TEST CASE 7.4: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts – non-Mental Health

**7.4 Validate that the Scheduler can view the notification of dispositioning a non-mental health RTC request and cancel the disposition of a non-mental RTC request**

**Prerequisite:**

* One of the VHA business rules for contact attempts for a non-mental health RTC request was not met when scheduler attempted to disposition
  + The required number of contact attempts occurring on different days (1 call, 1 letter)
  + The RTC request is dispositioned earlier than the 14 days from the date the contact letter was sent

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_7.4 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and select APPT/VETERAN Disposition’ (in this case Removed/No Longer Necessary) | The Disposition options are displayed for the selected request |  |  |
|  |  |  | Select the following disposition option for request (in this case Removed/No Longer Necessary) | “This is not in accordance with VHA business rules, do you want to continue?” notification is displayed. |  | \*Note this is a generic message. A specific message is displayed based on the business rule that was not met. For instance, “The required number of Patient Contacts has NOT been completed for this request. Are you sure you want to remove this request?” |
|  |  |  | Select No | The Disposition action is canceled |  |  |

### TEST CASE 7.5: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts

**7.5: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts**

**Prerequisite:**

* One of the VHA business rules for contact attempts for a mental health RTC request was not met when scheduler attempted to disposition
  + The required number of contact attempts occurring on different days (3 calls, 1 letter) were not documented
  + The RTC request is dispositioned earlier than the 14 days from the date the contact letter was sent
    - Patient returned the call and does not want the appointment
    - Provider has documented to discontinue contact attempts

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_7.5 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and hover over APPT/VETERAN Disposition. | The Disposition options are displayed for the selected request |  |  |
|  |  |  | Select the following disposition option for request  (in this case Removed/No Longer Necessary) | “This is not in accordance with VHA business rules, do you want to continue?” notification is displayed. |  | \*Note this is a generic message. A specific message is displayed based on the business rule that was not met. For instance, “The required number of Patient Contacts has NOT been completed for this request. Are you sure you want to remove this request?” |
|  |  |  | Select Yes | The RTC request is dispositioned and removed from the Request Management Grid.  The Scheduler’s Name and Date/Time associated with the disposition are passed to VistA |  |  |
|  |  |  | Enter comment in the Recall Comment dialog and close dialog | Comment is captured and dialog is closed |  | \*This step only applies if Failure to Respond or Other was selected as the disposition for a Recall request |

### TEST CASE 7.6: Validate that the Scheduler can disposition a RTC request based on “no response” contact attempts – mental health

**7.6 Validate that the Scheduler can view the notification of dispositioning a mental health RTC request and cancel the disposition of the mental health RTC request**

**Prerequisite:**

* One of the VHA business rules for contact attempts for a mental health RTC request was not met when scheduler attempted to disposition
  + The required number of contact attempts occurring on different days (3 calls, 1 letter)
  + The RTC request is dispositioned earlier than the 14 days from the date the contact letter was sent

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| VSE\_132\_IOC\_7.6 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as Scheduler |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In the Request Type dialog, select RTC and click Cancel |  |  |  |
|  |  |  | In the Request Management grid, right click an RTC request and hover over APPT/VETERAN Disposition. | The Disposition options are displayed for the selected request |  |  |
| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
|  |  |  | Select the following disposition option for request (in this case Removed/No Longer Necessary) | “This is not in accordance with VHA business rules, do you want to continue?” notification is displayed. |  | \*Note this is a generic message. A specific message is displayed based on the business rule that was not met. For instance, “The required number of Patient Contacts has NOT been completed for this request. Are you sure you want to remove this request?” |
|  |  |  | Select No | The Disposition action is canceled |  |  |

### TEST CASE 8.1: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities – Allied, Champ, Collateral, Employee

**8.1** **Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities**

**Prerequisite:**

* Patient has an existing RTC request
* Patient has multiple entitled eligibilities
  + Patient 1 assigned the following eligibilities
    - Allied Veteran
    - ChampVA
    - Collateral
    - Employee
* Clinic has default Appointment Type for applicable Eligibilities
* A selected Eligibility/Benefit defaults to a particular Appointment Type or is set to the Clinic’s default
  + Eligibility/Benefit 🡪 Default Appointment Type
    - Allied Veteran 🡪 Regular
    - ChampVA 🡪 Regular
    - Collateral of Vet 🡪 Collateral of Vet
    - Employee 🡪 Employee

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient (Patient 1) with the following eligibilities   * Allied Veteran * ChampVA * Collateral of Vet * Employee |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click an RTC request | The Clinic Schedule Grid is displayed |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed |  |  |
|  |  |  | Click OK in the New Appointment Dialog | “Please select an eligibility before creating an appointment” message is displayed |  |  |
|  |  |  | Close the message |  |  |  |
|  |  |  | Select the Eligibility/Benefit dropdown in the New Appointment dialog | The following eligibilities that are assigned to the patient are displayed in the Eligibility/Benefit dropdown   * Allied Veteran – the appointment type is ‘Regular’ * ChampVA – the appointment type is ‘Regular’ * Collateral of Vet – the appointment type is ‘Collateral of Vet’ * Employee - – the appointment type is ‘Employee’ |  |  |
|  |  |  | Complete this step for each Eligibility assigned to Patient 1  Select the Eligibility from the Eligibility/Benefit dropdown in the New Appointment Dialog | The selected entitled eligibility is displayed in the Eligibility/Benefit dropdown  The default for the Appointment Type is displayed in the Appointment Type dropdown based on the eligibility that was selected or the clinic set up  The Appointment Type dropdown is editable |  |  |
|  |  |  | Close the Patient Eligibility dialog |  |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC Request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### TEST CASE 8.2: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities – SCV 50\*, POW, Housebound

**8.2 Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities**

**Prerequisite:**

* Patient has an existing RTC request
* Patient has multiple entitled eligibilities
  + Patient 2 assigned the following eligibilities
    - Service Connected 50% - 100%
    - Prisoner of War
    - Housebound
* Clinic has default Appointment Type for applicable Eligibilities
* A selected Eligibility/Benefit defaults to a particular Appointment Type or is set to the Clinic’s default
  + Eligibility/Benefit 🡪 Default Appointment Type
    - Service Connected 50% to 100% 🡪 Service Connected Appointment
    - Prisoner of War 🡪 Set to Clinic default
    - Housebound 🡪 Set to Clinic default

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.2 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient (Patient 2) with the following eligibilities   * Service Connected 50% - 100% * Prisoner of War   Housebound | The default is SC but is editable |  |  |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click a RTC request | The Clinic Schedule Grid is displayed |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed |  |  |
|  |  |  | Click OK in the New Appointment Dialog | “Please select an eligibility before creating an appointment” message is displayed |  |  |
|  |  |  | Close the message |  |  |  |
|  |  |  | Select the Eligibility/Benefit dropdown in the New Appointment Dialog | The following eligibilities that are assigned to the patient are displayed in the Eligibility/Benefit dropdown   * Service Connected 50% -100% - The service type is “Service Connected” * Prisoner of War - the appointment type is “Regular” * Housebound – the appointment type is “Regular’ |  |  |
|  |  |  | Complete this step for each Eligibility assigned to Patient 2  Select the Eligibility from the Eligibility/Benefit dropdown in the New Appointment Dialog | The selected entitled eligibility is displayed in the Eligibility/Benefit dropdown  The default for the Appointment Type is displayed in the Appointment Type dropdown based on the eligibility that was selected or the clinic set up  The Appointment Type dropdown is editable |  |  |
|  |  |  | Close the Patient Eligibility dialog |  |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### TEST CASE 8.3: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities - #NLT Comment

**8.3 Validate the scheduler can only view the #NLT comments and notes fields in an RTC request that are entered in CPRS.**

**Prerequisite:**

* Patient has an existing RTC request with a comment from CPRS that starts with #NLT

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.3 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient that has a CPRS comment or note that starts with #NLT | The default is SC but is editable |  | The note will only appear if it starts with #NLT in CPRS |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click a request RTC | The Clinic Schedule Grid is displayed  The #NLT comment appears in the comment field |  |  |
|  |  |  | Select Ok |  |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed (if necessary)  The #NLT Comment displays in the Notes field |  |  |
|  |  |  | Click OK in the New Appointment Dialog |  |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### TEST CASE 8.4: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities- Purple Heart, SC LT50, WWI, Aid & Attendance

**8.4 Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities**

**Prerequisite:**

* Patient has an existing request (APPT, EWL, Recall Consult)
* Patient has multiple entitled eligibilities
  + Patient 3 assigned the following eligibilities
    - Purple Heart Recipient
    - SC less than 50%
    - World War 1
    - Aid & Attendance
* Clinic has default Appointment Type for applicable Eligibilities
* A selected Eligibility/Benefit defaults to a particular Appointment Type or is set to the Clinic’s default
  + Eligibility/Benefit 🡪 Default Appointment Type
    - Purple Heart Recipient 🡪 Set to Clinic default
    - SC Less Than 50% 🡪 Set to Clinic default
    - World War I 🡪 Set to Clinic default
    - Aid & Attendance 🡪 Set to Clinic default

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.4 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient (Patient 3) with the following eligibilities   * Purple Heart Recipient * SC less than 50% * World War 1 * Aid & Attendance |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click a RTC request | The Clinic Schedule Grid is displayed |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed |  |  |
|  |  |  | Click OK in the New Appointment Dialog | “Please select an eligibility before creating an appointment” message is displayed |  |  |
|  |  |  | Close the message |  |  |  |
|  |  |  | Select the Eligibility/Benefit dropdown in the New Appointment dialog | The following eligibilities that are assigned to the patient are displayed in the Eligibility/Benefit dropdown   * Purple Heart Recipient - the appointment type is “Regular” * SC less than 50% - the appointment type is “Regular” * World War 1 - the appointment type is “Regular”   Aid & Attendance - the appointment type is “Regular” |  |  |
|  |  |  | Complete this step for each Eligibility assigned to Patient 3  Select the Eligibility from the Eligibility/Benefit dropdown in the New Appointment Dialog | The selected entitled eligibility is displayed in the Eligibility/Benefit dropdown  The default for the Appointment Type is displayed in the Appointment Type dropdown based on the eligibility that was selected or the clinic set up  The Appointment Type dropdown is editable |  |  |
|  |  |  | Close the Patient Eligibility dialog |  |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### TEST CASE 8.5: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities – NSC, NSC/VA Pens, Shar Agreement, Tricare

**8.5 Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities**

**Prerequisite:**

* Patient has an existing RTC request
* Patient has multiple entitled eligibilities
  + Patient 4 assigned the following eligibilities
    - NSC
    - NSC, VA Pension
    - Sharing Agreement
    - Tricare
* Clinic has default Appointment Type for applicable Eligibilities
* A selected Eligibility/Benefit defaults to a particular Appointment Type or is set to the Clinic’s default
  + Eligibility/Benefit 🡪 Default Appointment Type
    - NSC 🡪 Set to Clinic default
    - NSC, VA Pension 🡪 Set to Clinic default
    - Sharing Agreement 🡪 Regular
    - Tricare 🡪 Regular

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.5 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient (Patient 4) with the following eligibilities   * NSC * NSC, VA Pension * Sharing Agreement   Tricare |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click a RTC request | The Clinic Schedule Grid is displayed |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed |  |  |
|  |  |  | Click OK in the New Appointment Dialog | “Please select an eligibility before creating an appointment” message is displayed |  |  |
|  |  |  | Close the message |  |  |  |
|  |  |  | Select the Eligibility/Benefit dropdown in the New Appointment dialog | The following eligibilities that are assigned to the patient are displayed in the Eligibility/Benefit dropdown   * NSC - the appointment type is “Regular” * NSC, VA Pension - the appointment type is “Regular” * Sharing Agreement - the appointment type is “Sharing Agreement” * Tricare - the appointment type is “Regular” |  |  |
|  |  |  | Complete this step for each Eligibility assigned to Patient 4  Select the Eligibility from the Eligibility/Benefit dropdown in the New Appointment Dialog | The selected entitled eligibility is displayed in the Eligibility/Benefit dropdown  The default for the Appointment Type is displayed in the Appointment Type dropdown based on the eligibility that was selected or the clinic set up  The Appointment Type dropdown is editable |  |  |
|  |  |  | Close the Patient Eligibility dialog |  |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC Request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### TEST CASE 8.6: Validate the scheduler can only view the assigned eligibilities and select the applicable Veteran or Non-Veteran eligibility when scheduling an appointment for a patient with multiple entitled eligibilities – Human Emergency

**8.6 Validate the scheduler can view the auto populated Eligibility in the Eligibility/Benefit dropdown when scheduling an appointment for a patient with a single eligibility**

**Prerequisite:**

* Patient has an existing request (APPT, EWL, Consult, Recall)
* Patient has a single entitled eligibility
  + Patient 5 assigned the following eligibility
    - Humanitarian Emergency
* Clinic has default Appointment Type for applicable Eligibilities
* A selected Eligibility/Benefit defaults to a particular Appointment Type or is set to the Clinic’s default
  + Eligibility/Benefit 🡪 Default Appointment Type
    - Humanitarian Emergency 🡪 Regular

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_8.6 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient (Patient 5) with the following eligibility   * Humanitarian Emergency |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel |  |  |  |
|  |  |  | In the Request Management grid, click a RTC request | The Clinic Schedule Grid is displayed |  |  |
|  |  |  | In Clinic Schedule Grid, select the available time slot |  |  |  |
|  |  |  | Right click in time slot and Select Add Appointment | New Appointment dialog is displayed  Patient Eligibility dialog is displayed |  |  |
|  |  |  | Select the Eligibility/Benefit dropdown in the New Appointment dialog | Humanitarian Emergency is auto populated in the Eligibility/Benefit dropdown and not editable  Regular is displayed in the Appointment Type dropdown |  |  |
|  |  |  | Click OK | The Print Letter? Dialog is displayed |  |  |
|  |  |  | Click Cancel to not send letter | The Closing Request dialog is displayed |  |  |
|  |  |  | Click OK | The RTC request is removed from the Request Management Grid  New appointment is displayed in Pending Appointment Window in Ribbon Bar |  |  |

### 

### TEST CASE 9.1: Validate that the scheduler can view RTC when viewing scheduling information

**9.1 Validate that the scheduler can view RTC when dispositioning, viewing and editing a request**

**Prerequisite:**

* The patient has existing RTC requests

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_9.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel.  Select an RTC request in the request grid. |  |  |  |
|  |  |  | In the Request Management Grid, right click on the applicable RTC request | APPT/VETERAN Disposition is displayed as an option |  |  |
|  |  |  | Select APPT/VETERAN Disposition’ |  |  |  |
|  |  |  | Select View Request | The RTC Request dialog is displayed, which includes the RTC information section.  The RTC information section in the RTC Request dialog is displayed with the following RTC fields   * Clinic * CID/Preferred date * Appointment type * Requested by * Provider * Status |  |  |
|  |  |  | Click OK | The Request Management grid is displayed |  |  |
|  |  |  | In the Request Management Grid, right click on the applicable RTC request | APPT/VETERAN Disposition is displayed as an option |  |  |
|  |  |  | Select APPT/VETERAN Disposition |  |  |  |

### TEST CASE 9.2: Validate that the scheduler can view RTC when viewing scheduling information

**9.2 Validate that the scheduler can view RTC in the Query tool**

**Prerequisite:**

* RTC requests exist in a known clinic

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_9.2 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | Select Query from the Tools pane | The Request Query Window is displayed |  |  |
|  |  |  | Click the Request Type filter in the Request Query Window | The Appointment option is displayed under Request Type Column |  |  |
|  |  |  | Check the box in front of Appointment and click OK | The filter box disappears |  |  |
|  |  |  | Click the Clinics/Services filter in the Request Query Window |  |  |  |
|  |  |  | Type in at least 6 characters of a clinic with open RTC order(s) |  |  |  |
|  |  |  | Click Find. Leave the default setting of Clinic and check the box next to the clinic(s) you want to search.  Click OK. | Filter box disappears and clinics you selected are now listed under Clinics/Services |  |  |
|  |  |  | Select on the “wait time” dropdown arrow to select the wait time of the open RTC orders you expect to see in the search results. If you do not know the wait times of these open RTC orders, change the Wait Time All Days by dropping down the box |  |  |  |
|  |  |  | Click submit | A black window will show while the request is being processed. Then a Request Query Confirmation box will pop up showing you how many results met your search criteria. If it is more than 200 results, it will tell you that 200 is the maximum amount of records, and ask if you want to view the first 200 of your search results. |  |  |
|  |  |  | Click OK | Your search results will show in the RM grid. You may need to page forward in order to see all of your results. Hover over one line item to see if you have reached the end of your search results. You should see any open Appointment, Veteran (VAR), and RTC requests that meet your search criteria. Page forward until you see the RTC orders you expected to see in your search.  Make sure all of the requests you expected to see are in the list. |  |  |
|  |  |  | Click on one of the RTC orders. | GUI will take you into that patient's record, the RTC you selected highlighted in Orange, and displays the relevant clinic grid at the correct date in the calendar. |  | NOTE: if the CID/PD is in the past, that 'correct date on the calendar would be TODAY starting in the far left of the calendar grid if the CID/PID is in the future, it should place that CID date in the center of the calendar grid |
|  |  |  | Immediately, without any extra clicking, right click on the appointment slot you wish to create the appointment and complete the appointment | You should not have to re-click on the RTC again to 'activate it' to schedule the appointment from the open request.  Once the appointment is made, the request drops from the RM grid, CPRS (after refreshing patient) shows that RTC order as Complete status. |  |  |
|  |  |  | Return to the query tool in the ribbon bar | The previous choices in Request Type, Clinics/Services and Wait Time should be the same as in your first query search |  |  |
|  |  |  | Click Submit | A black window will show while the request is being processed. Then a Request Query Confirmation box will pop up showing you how many results met your search criteria. If it is more than 200 results, it will tell you that 200 is the maximum amount of records, and ask if you want to view the first 200 of your search results. |  |  |
|  |  |  | Click ok | Your search results will show in the RM grid. You may need to page forward in order to see all of your results. Hover over one line item to see if you have reached the end of your search results. You should see any open Appointment, Veteran (VAR), and RTC requests that meet your search criteria. Page forward until you see the RTC orders you expected to see in your search. Make sure all of the requests you expected to see are in the list. The RTC request you just processed should NOT be included in the results list. |  |  |

### TEST CASE 9.3: Validate that the scheduler can view RTC when viewing scheduling information

**9.3 Validate that the scheduler can view RTC in the Audit Activity Report**

**Prerequisite:**

* RTC requests exist

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_9.3 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Reports tab display, select Audit Activity | The Audit Activity dialog is displayed |  |  |
|  |  |  | Enter the scheduler and date information |  |  |  |
|  |  |  | Click the View Audit Report button | The RTCAppointmentsMade and RTCEntries columns are displayed |  |  |

### TEST CASE 9.4: Validate that the scheduler can view RTC when viewing scheduling information (TEST CASE REMOVED)

**9.4 Validate that the scheduler can view RTC in the RTC Request Selection dialog**

### TEST CASE 10.1: Verify that when selecting an RTC request from the RM Grid that has a past date that the Clinic Schedule opens to TODAY’s date

**10.1 When selecting a Request from the RM Grid that has a PAST CID/PD date the calendar grid opens to TODAY but the calendar on the left side opens to the past CID/Date**

**Prerequisite:**

* Patient with requests with CID/Preferred DATE in the past that is a Consult with CID/Preferred Date for a Clinic.
  + If it is for a Recall request make sure the clinic has a Recall Letter and if it is for an APPT or EWL, make sure the clinic is active

**NOTE: This is an intermittent issue and needs to be executed 4-5 times.**

| **Test Case ID** | **Requirement Number** | **Step No.** | | **Test Step** | | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_10.1 | VSE 1.3 Requirement #3.1.2 |  | | Log on to VS GUI | |  |  |  |
|  |  |  | | Search and select the appropriate patient. | |  |  |  |
|  |  |  | | Select the request with past CID/Preferred Date that is for Service. | | Verify that the Calendar on the left stays to TODAY's date |  | Perform 5 times |
|  |  | |  | | Select the request with past CID/Preferred Date that is for Service. | Verify that the Calendar on the left stays to TODAY's date |  | Perform 5 times |

### TEST CASE 11.1: Validate that the prerequisite box pops up as appropriate as the RTC is being processes

**11.1 Validate that the scheduler can view prerequisite pop up box when RTC with both comments and prerequisites have been selected**

**Prerequisite:**

* The patient has existing RTC order with both comments and prerequisites selected that has not been processes

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_11.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel.  Select an RTC request in the request grid. | The patient name field in the RM Grid should have a red flag in the upper right hand corner to indicate that the open RTC request has comments and/or prerequisites information. |  |  |
|  |  |  | In the Request Management Grid, left click on the applicable RTC request | The grid and the perquisite box should appear. Verify the comments and the perquisites transferred correctly from CPRS to VS GUI.  If the clinic location has special instructions, you should be able to click on it and the prerequisite box should remain open.  You should be able to manipulate the calendar to view day, week, and month.  You should be able to change from the default clinic to another using any of the clinic/provider/clinic group modes available. The prerequisite box should remain open. |  |  |
|  |  |  | Move the prerequisite box to the right of the screen and search for a new patient. | The open prerequisite box should close as the patient focus has changed to the new patient. |  |  |
|  |  |  | Go back to the search box to located the original RTC | The red flag should be there on the patient name of the open RTC and when selected the Prerequisite box opens as before. |  |  |
|  |  |  | Close the open pre-requisite without making the appointment | Should still be able to navigate the calendar and allow you to select a slot and the add appointment function is available but do not make an appointment at this time. |  |  |
|  |  |  | Move to another patient or another open request then click on the same patient’s open RTC. | The original clinic grid opens as well as the pre-requisite box opens.  The prerequisite box should always be on top of the main VS GUI screen. It can be minimized to the tray but should never be hidden behind the main VS GUI screen. |  |  |
|  |  |  | Right click on the open RTC | The following 3 windows should be displayed:   * prerequisite box, * patient eligibility information box, * view RTC request box |  |  |
|  |  |  | Close the view RTC box | The prerequisite box should be the only box open. |  |  |
|  |  |  | Right click on the open RTC request and select APPT/VETERAN Disposition |  |  |  |
|  |  |  | Select View Request | The RTC Request dialog is displayed, which includes the RTC information section.  The RTC information section in the RTC Request dialog is displayed with the following RTC fields   * Clinic * CID/Preferred date * Appointment type * Requested by * Provider * Status * **Make sure the comments field is correct** |  |  |

### TEST CASE 11.2: Validate that the prerequisite box pops up as appropriate as the RTC is being processes

**11.2 Validate that the scheduler can view prerequisite pop up box when RTC with no comments and prerequisites selected**

**Prerequisite:**

* The patient has existing RTC order with no comments and prerequisites selected that has not been processes

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_11.2 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel.  Select an RTC request in the request grid. | The patient name field in the RM Grid should have a red flag in the upper right hand corner to indicate that the open RTC request has comments and/or prerequisites information. |  |  |
|  |  |  | In the Request Management Grid, left click on the applicable RTC request | The grid and the perquisite box should appear. Verify the comments and the perquisites transferred correctly from CPRS to VS GUI.  If the clinic location has special instructions, you should be able to click on it and the prerequisite box should remain open.  You should be able to manipulate the calendar to view day, week, and month.  You should be able to change from the default clinic to another using any of the clinic/provider/clinic group modes available. The prerequisite box should remain open. |  |  |
|  |  |  | Move the prerequisite box to the right of the screen and search for a new patient. | The open prerequisite box should close as the patient focus has changed to the new patient. |  |  |
|  |  |  | Go back to the search box to located the original RTC | The red flag (red triangle) should be there on the patient name of the open RTC and when selected the pre-requisite box opens as before. |  |  |
|  |  |  | Close the open pre-requisite without making the appointment | Should still be able to navigate the calendar and allow you to select a slot and the add appointment function is available but do not make an appointment at this time. |  |  |
|  |  |  | Move to another patient or another open request then click on the same patient’s open RTC. | The original clinic grid opens as well as the prerequisite box opens.  The prerequisite box should always be on top of the main VS GUI screen. It can be minimized to the tray but should never be hidden behind the main VS GUI screen. |  |  |
|  |  |  | Right click on the open RTC | The following 3 windows should be displayed:   * prerequisite box, * patient eligibility information box, * view RTC request box |  |  |
|  |  |  | Close the view RTC box | The pre-requisite box should be the only box open. |  |  |
|  |  |  | Right click on the open RTC request and select APPT/VETERAN Disposition |  |  |  |
|  |  |  | Select View Request | The RTC Request dialog is displayed, which includes the RTC information section.  The RTC information section in the RTC Request dialog is displayed with the following RTC fields   * Clinic * CID/Preferred date * Appointment type * Requested by * Provider * Status * **Make sure the comments field is blank** |  |  |

### TEST CASE 11.3: Validate that the prerequisite box pops up as appropriate as the RTC is being processes

**11.3 Validate that the scheduler can view prerequisite pop up box when RTC with no comments and no prerequisites selected**

**Prerequisite:**

* The patient has existing RTC order with no comments and no prerequisites selected that has not been processes

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_11.3 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel.  Select an RTC request in the request grid. | The patient name field in the RM Grid should not have a red flag in the upper right hand corner to indicate that the open RTC request has comments and/or prerequisites information. |  |  |
|  |  |  | In the Request Management Grid, left click on the applicable RTC request | The grid and the prerequisite box should not appear. Verify the comments and the prerequisites blank.  If the clinic location has special instructions, you should be able to click on.  You should be able to manipulate the calendar to view day, week, and month.  You should be able to change from the default clinic to another using any of the clinic/provider/clinic group modes available. |  |  |

### TEST CASE 11.4: Validate that the prerequisite box pops up as appropriate as the RTC is being processes

**11.4 Validate that the prerequisite list can be edited and those edits reflect correctly in CPRS and VS GUI.**

**Prerequisite:**

* You will need assistance to test this case. You may not need three separate people if one or more of these roles can be done by one person. In order to make the case clearer, we refer to each role as "CAC", "Provider", and "Scheduler".
  + CAC - Person with access to manipulate the pre-requisite order set up using the XPAR menu below
  + Provider - Person with access to CPRS to enter and sign RTC orders
  + Scheduler - Person with access to VS GUI to view/schedule the RTC orders as appropriate
* Prerequisite instructions for the CAC who is manipulating the prerequisite list

**Log in to Vista and execute the following commands:**

OPTION NAME: Edit Parameter Values [XPAR EDIT PARAMETER]

Select PARAMETER DEFINITION NAME:**OR SD DIALOG PREREQ**

------ Setting OR SD DIALOG PREREQ for System: **TEST.DAYTON.MED.VA.GOV ------**

Select Instance:4 Note>>>>>>This number will be the Prerequisite you are adding or modifying. If a pre-requisite already exists in the instance you choose, it will appear after selecting that instance number.

Are you adding 4 as a new Instance?Yes// YESNote >>>> If an existing pre-requisite is defined enter the @ sign here to delete it

Instance: 4// 4

RTC Order Prerequisites:Note >>>>>> This text is what will display to the user for that particular prerequisite

* Please refresh the CPRS and VS GUI screens after any XPAR changes

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_11.4 | VSE 1.3 Requirement #3.1.2 |  | The CAC logs into Vista and removes any existing prerequisite using the XPAR option above. |  |  |  |
|  |  |  | The provider logs into CPRS and enters an RTC order with comments and no prerequisites | The RTC order is blue and shows up in an unreleased status in CPRS. |  |  |
|  |  |  | Sign the RTC order in CPRS | The order is now black with a pending status |  |  |
|  |  |  | The scheduler logs into VS GUI, looks up the RTC order and clicks on it | Once you click on it, the pre-requisite box appears with comments but no CPRS box.  Look in the RM Grid for the list of requests to ensure the comment is reflecting correctly in the RM Grids comments column.  Check in the RM Grid for the one with comments has a red triangle flag in the patient name column. |  |  |
|  |  |  | The CAC will add the following prerequisites:  Fasting labs, Overbook Approved, and Radiology Prior to Appointment |  |  |  |
|  |  |  | The Provider refreshes the patient and enters the following 3 orders: RTC with all 3 checked, RTC with none checked, and RTC with Overbook and Radiology checked. | All 3 orders will be blue and shows up in an unreleased status in CPRS. |  |  |
|  |  |  | Select the 3 RTC orders and sign in CPRS | The orders are now black with a pending status |  |  |
|  |  |  | The provider double clicks on each order on the orders tab and views the orders. | On each order, only the prerequisites selected will be displayed in the orders. |  |  |
|  |  |  | The scheduler logs into VS GUI or refreshes that patient to view the 3 RTC orders. | As each RTC order is selected, the prerequisite box pops up, reflects the correct prerequisite and then closes as the next one appears. The 2 prerequisite boxes should not cascade. |  |  |
|  |  |  | The CAC is going into XPAR and remove the second parameter (Overbook) completely. |  |  |  |
|  |  |  | The provider is going to refresh the patient in CPRS and place the following 3 orders: both Fasting and Radiology, neither fasting nor radiology, and only Radiology. | All 3 orders will be blue and shows up in an unreleased status in CPRS. |  |  |
|  |  |  | Select the 3 RTC orders and sign in CPRS | The orders are now black with a pending status |  |  |
|  |  |  | The provider double clicks on each order on the orders tab and views the orders. | On each order, only the prerequisites selected will be displayed in the orders. |  |  |
|  |  |  | The scheduler logs into VS GUI or refreshes that patient to view the 3 RTC orders. | As each RTC order is selected, the prerequisite box pops up, reflects the correct prerequisite and then closes as the next one appears. The 2 prerequisite boxes should not cascade. |  |  |
|  |  |  | The CAC will edit the fasting labs prerequisite text to say non-Fasting. Add the following:   * one very long (54+ characters) prerequisite to see how many characters the field will allow * one prerequisite containing all symbols, including ^ * one prerequisite containing all symbols EXCEPT ^ * - One prerequisite containing upper case, lower case, numbers, and symbols * one prerequisite with one character * continue adding pre-requisite until you have 20+ in the list * One character you receive ‘ **>>>  Parameter instance does not exist.**’ | Attempting to add ^ won’t close out of current instance but it does put you back to the previous option ‘RTC **Order Prerequisites:’** |  |  |
|  |  |  | The Provider refreshes the patient and enters the following 3 orders: RTC with all prerequisite checked, RTC with none checked, and RTC with 3 checked spread throughout the list. | All 3 orders will be blue and shows up in an unreleased status in CPRS. |  |  |
|  |  |  | Select the 3 RTC orders and sign in CPRS | The orders are now black with a pending status |  |  |
|  |  |  | The provider double clicks on each order on the orders tab and views the orders. | On each order, only the prerequisites selected will be displayed in the orders. |  |  |
|  |  |  | The scheduler logs into VS GUI or refreshes that patient to view the 3 RTC orders. | As each RTC order is selected, the prerequisite box pops up, reflects the correct prerequisite and then closes as the next one appears. The 2 prerequisite boxes should not cascade. |  |  |
|  |  |  | The CAC goes into XPAR and remove pre-requisite parameters until the list reflects what the facility would normally have. |  |  |  |
|  |  |  | The provider is going to refresh the patient in CPRS and place the following 3 orders: all of the pre-requisite listed, none of the pre-requisite listed, and one of the pre-requisite listed. | All 3 orders will be blue and shows up in an unreleased status in CPRS. |  |  |
|  |  |  | Select the 3 RTC orders and sign in CPRS | The orders are now black with a pending status |  |  |
|  |  |  | The provider double clicks on each order on the orders tab and views the orders. | On each order, only the prerequisites selected will be displayed in the orders. |  |  |
|  |  |  | The scheduler logs into VS GUI or refreshes that patient to view the 3 RTC orders. | As each RTC order is selected, the prerequisite box pops up, reflects the correct prerequisite and then closes as the next one appears. The 3 prerequisite boxes should not cascade. |  |  |
|  |  |  | The scheduler will go back to all the previous RTC requests in this case and check them again in VS GUI. | No matter what was done to the prerequisite line items the RTC request should reflect the pre-requisite at the time the order was placed. There should not be blank line for the 20 previous comments that existed. The pop up box should be sized to only reflect the prerequisite selected. |  |  |
|  |  |  | The provider will go back to all the previous RTC orders in this case and check them again in CPRS orders tab. | No matter what was done to the prerequisite line items the RTC orders should reflect the pre-requisite at the time the order was placed. There should not be blank line for the 20 previous prerequisite that existed. The pop up box should be sized to only reflect the prerequisite selected. |  |  |

**TEST CASE 12.1: Validate that the edit and view existing appointments functionality has not been affected by the addition of the eligibility dropdown and expanded entry displays appointment status and primary eligibility.**

**12.1 Validate that the edit and view existing appointments functionality has not been affected by the addition of the eligibility dropdown.**

**Prerequisite:**

* A patient with multiple eligibilities has a new existing appointment created from each of the following types of requests. Make sure to write down the appointment date and time that is associated with each type of request: (It may be helpful to put all in the same clinic but not required)
  + RTC
  + EWL
  + Consult
  + Appointment
  + Patient Center Scheduling (Recall)

| **Test Case ID** | **Requirement ID & User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_12.1 | VSE 1.3 Requirement #3.1.2 |  | Log on to VS GUI as a Scheduler |  |  |  |
|  |  |  | In the Tasks tab display, search for and select a patient |  |  |  |
|  |  |  | In the Request Type dialog box, click Cancel. | The patient should have the existing appointments listed in the pending appointments box. |  |  |
|  |  |  | In the appending appointments box, left click on the RTC generated appointment. | The grid of the correct clinic will open and the appointment selected should be found with the correct date and time. |  |  |
|  |  |  | Right click on the existing appointment in the Pending Appointments box and chose Expand Entry. Check the expanded entry fields displayed and close the window. | The expanded entry pop up should have the appointment status and primary eligibility listed appropriately in each section.  Please note: Like the EP expanded entry in VISTA appointment management, the status field at the bottom is referring to Inpatient vs. Outpatient. The status field at the top is referring to New vs. Established. |  |  |
|  |  |  | Right click on the appointment in the grid and select Expand Entry. Check the expanded entry fields displayed and close the window. | The expanded entry pop up should have the appointment status and primary eligibility listed appropriately in each section.  Please note: Like the EP expanded entry in VISTA appointment management, the status field at the bottom is referring to Inpatient vs. Outpatient. The status field at the top is referring to New vs. Established. |  |  |
|  |  |  | Right click on the appointment in the calendar grid and select view appointment. | The view appointment box opens. The benefit eligibility dropdown is filled correctly, the fields are greyed out, and you can click ok to close the box. |  |  |
|  |  |  | Right click on the appointment. Repeat the view appointment. Close using the red ‘X’ located in the top right `corner of the screen. | The view appointment box closes. |  |  |
|  |  |  | Right click on the appointment. Repeat the view appointment. Close using cancel. | The view appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 4-7 for the EWL generated appointment. | The view appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 4-7 for the Consult-linked appointment. | The view appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 4-7 for the Appointment request generated appointment | The view appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 4-7 for the Recall generated appointment | The view appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | In the pending appointments box, left click on the RTC generated appointment. | The grid of the correct clinic will open and the appointment selected should be found with the correct date and time. |  |  |
|  |  |  | Right click on the appointment in the calendar grid and select edit appointment. | The edit appointment box opens. The benefit eligibility dropdown is filled correctly, the fields are not editable except for the comments box, and you can click ok to close the box. |  |  |
|  |  |  | Right click on the appointment. Repeat the edit appointment. Close using the red ‘X’ located in the top right `corner of the screen. | The edit appointment box closes. |  |  |
|  |  |  | Right click on the appointment. Repeat the edit appointment. Close using cancel. | The edit appointment box closes. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Right click on the appointment. Repeat the edit appointment. Close using cancel. | The hover feature, expanded entry, the RM Grid comment column and the view appointment reflects the updated comment. |  |  |
|  |  |  | Repeat steps 14-18 for the EWL generated appointment. | The edit appointment box closes and updates the comments appropriately. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 14-18 for the Consult-linked appointment. | The Consult-linked appointment box closes and updates the comments appropriately. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 14-18 for the Appointment request generated appointment | The Appointment request appointment box closes and updates the comments appropriately. The eligibility box should reflect the correct patient eligibility. |  |  |
|  |  |  | Repeat steps 14-18 for the Recall generated appointment | The Recall appointment box closes and updates the comments appropriately. The eligibility box should reflect the correct patient eligibility. |  |  |

**TEST CASE 13.1: All requests appear when ‘Wait Times All’ is selected**

This test case is to verify that all requests can be displayed on the request grid

* 1. **Verify that all requests appear in the request grid as expected**

**Pre-requisite:**

* There is a request for each of the following wait times:
  + wait time is less than 30 days,
  + request with a wait time between 30-60 days,
  + request with a wait time between 60-90 days
  + request with a wait time is greater than 90 days
* The patient and clinic are known for each of the wait times listed above
* There is at least one existing RTC request

**[Rational 552050 and 552744]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_13.1 | VSE 1.3 Requirement #3.1.2  [Rational 552050 and 552744] | 1 | In CPRS create a reoccurring RTC |  |  |  |
|  |  | 2 | In GUI pull up the patient with the reoccurring RTC |  |  |  |
|  |  | 3 | Schedule all the reoccurring appointments. | Appointments are scheduled |  |  |
|  |  | 4 | Sort the list by patient name and find a patient with several requests with multiple request types  Note: The requests types and clinics for that patients. |  |  |  |
|  |  | 5 | Click on patient name | Only the select patient requests are displayed.  The same number of requests are displayed.  The type and clinic information should be correct |  |  |

**TEST CASE 14.1: MRTC with Pre-requisites can be schedule for an RTC requests**

This test case is to verify that a MRTC requests that contains pre-requisites can be scheduled in the VS GUI

**14.1 Verify that all RTCs can be scheduled in an MRTC with pre-requisites**

**Pre-requisite:**

* You will need assistance to test this case. You may not need two separate people if both of these roles can be done by one person. In order to make the case clearer, we refer to each role as "Provider “and "Scheduler".
  + Provider - Person with access to CPRS to enter and sign RTC orders
  + Scheduler - Person with access to VS GUI to view/schedule the RTC orders as appropriate

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.1 | VSE 1.3 Requirement #3.1.2 |  | Provider selects the CPRS Orders Tab | View Orders panels displays |  |  |
|  |  |  | From the ‘Write Orders selection’ list, select ‘Return to Clinic’. Select your order location (date, time, provider, and clinic location) if CPRS prompts you to. | If you already have a visit/location selected from a previous test case, it will be listed in the box between the patient name and the PACT information. If this is the case, the order will come up immediately after clicking on the Return to Clinic order.  Return to clinic order displays and the location of the current CPRS ordering location displays. |  | The location of the national return to clinic order may not appear on your write orders list until it is added to the orders menu on your account. If you cannot locate it, or are unsure of whether or not this is the national order, please ask your CAC point of contact. |
|  |  |  | Select a Clinic Location by typing the name in the 'Clinic Location" field, or use the default location that is pre-populated | Clinic is displayed |  |  |
|  |  |  | In the 'Return to Clinic date' field enter a date that is the present day or in the future.  Note: Can type the date out as 'August 27, 2017', 'Aug 27, 2017’, ‘8/27/17', ‘t+30’ or select a date by clicking the ellipses and choosing a date from the calendar | Date entered is displayed |  |  |
|  |  |  | Set the 'Number of appointments’ to 10 and set the 'Interval in Days' to 7 | The selected pre-requisites appear in the ‘Order SIG’ area on the screen |  |  |
|  |  |  | Click the prerequisite dropdown and select any pre-requisites that you want | The selected pre-requisites appear in the ‘Order SIG’ area on the screen |  |  |
|  |  |  | Click 'Accept Order' button | View ‘Orders’ screen is displayed |  |  |
|  |  |  | Right click the blue highlighted order on the screen and select ‘Sign’. | ‘Sign Orders’ screen appears |  |  |
|  |  |  | Sign the order. Enter your electronic signature code in the field | The item is highlighted in blue with white character and is in pending status |  |  |
|  |  |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed, including the “MRTC”, that was just created in CPRS  MRTC that has a red flag (red triangle) in patient name field. |  | The item just created in CPRS will show up with information in the MTRC column in VS GUI.  A red flag (red triangle) indicates a pre-requisite exists. |
|  |  |  | Select the RTC created in CPRS | The ‘Find Appointment For’ screen appears for the specific patient  The prerequisite screen appears if any were selected in CPRS.  It is not completely hidden by the main ‘Find Appointment For’ pop up box. |  |  |
|  |  |  | Select a row in the ‘Search Results’ box by clicking the box in the Book column and select the Book button | New appointment panel is displayed with the correct patient name, clinic, and date. The date/time matches what was selected in the ‘Search Results’ screen.  The MTRC booking status appears and the patient eligibility screen appears |  |  |
|  |  |  | In the new appointment panel click ok. | The ‘Print Letter’ window pops up |  |  |
|  |  |  | Click OK | Print letter pop up is displayed |  |  |
|  |  |  | Click Cancel | Closing request is displayed |  |  |
|  |  |  | Click OK | The open screens ‘Find Appointment’ and the ‘MRTC Booking Status’ |  |  |
|  |  |  | Select a row in the ‘MRTC Booking Status’. Do test steps 12-16 until all appointments have been created. | The message box ‘Closing Request’ appears with the message “The parent MRTC request will be closed’. |  |  |
|  |  |  | Click OK | The MRTC request is removed from the request list and all appointments booked appear in the pending appointment list in the ribbon |  |  |

**TEST CASE 14.2: MRTC without Pre-requisites can be schedule for an RTC requests**

This test case is to verify that a MRTC requests that does not contain pre-requisites can be scheduled in the VS GUI

**14.2 Verify that all RTCs can be scheduled in an MRTC without pre-requisites**

**Pre-requisite:**

* You will need assistance to test this case. You may not need two separate people if both of these roles can be done by one person. In order to make the case clearer, we refer to each role as "Provider" and "Scheduler".
  + Provider - Person with access to CPRS to enter and sign RTC orders
  + Scheduler - Person with access to VS GUI to view/schedule the RTC orders as appropriate

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.2 | VSE 1.3 Requirement #3.1.2 |  | Select the CPRS Orders Tab | View Orders panels displays |  |  |
|  |  |  | From the ‘Write Orders selection’ list, select ‘Return to Clinic’. Select your order location (date, time, provider, and clinic location) if CPRS prompts you to. | If you already have a visit/location selected from a previous test case, it will be listed in the box between the patient name and the PACT information. If this is the case, the order will come up immediately after clicking on the Return to Clinic order.  Return to clinic order displays and the location of the current CPRS ordering location displays. |  |  |
|  |  |  | Select a Clinic Location by typing the name in the 'Clinic Location" field, or use the default location that is pre-populated | Clinic is displayed |  |  |
|  |  |  | In the 'Return to Clinic date' field enter a date that is the present day or in the future.  Note: Can type the date out as 'August 27, 2017', 'Aug 27, 2017’, ‘8/27/17', ‘t+30’ or select a date by clicking the ellipses and choosing a date from the calendar | Date entered is displayed |  |  |
|  |  |  | Set the 'Number of appointments’ to 10 and set the 'Interval in Days' to 7 | The selected data appear in the ‘Order SIG’ area on the screen |  |  |
|  |  |  | Click 'Accept Order' button without adding any comments or prerequisites to the order. | View ‘Orders’ screen is displayed |  |  |
|  |  |  | Right click the blue highlighted order on the screen and select ‘Sign’. | ‘Sign Orders’ screen appears |  |  |
|  |  |  | Sign the order. Enter your electronic signature code in the field | The item is highlighted in blue with white character and is in pending status |  |  |
|  |  |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed, including the “MRTC”, that was just created in CPRS |  | The item just created in CPRS will show up with information in the MTRC column in VS GUI |
|  |  |  | Select the RTC created in CPRS | The ‘Find Appointment For’ screen appears for the specific patient  The prerequisite screen appears if any were selected in CPRS. |  |  |
|  |  |  | Select a row in the ‘Search Results’ box by clicking the box in the Book column and select the Book button | New appointment panel is displayed with the correct patient name, clinic, and date. The date/time matches what was selected in the ‘Search Results’ screen.  The MTRC booking status appears and the patient eligibility screen appears |  |  |
|  |  |  | In the new appointment panel click ok. | The ‘Print Letter’ window pops up |  |  |
|  |  |  | Click OK | Print letter pop up is displayed |  |  |
|  |  |  | Click Cancel | Closing request is displayed |  |  |
|  |  |  | Click OK | The open screens ‘Find Appointment’ and the ‘MRTC Booking Status’ |  |  |
|  |  |  | Select a row in the ‘MRTC Booking Status’. Do test steps 12-16 until all appointments have been created. | The message box ‘Closing Request’ appears with the message “The parent MRTC request will be closed’ |  |  |
|  |  |  | Click OK | The MRTC request is removed from the request list and all appointments booked appear in the pending appointment list in the ribbon |  |  |

**TEST CASE 14.3: Cancel selected MRTC appointment only and reschedule request**

This test case is to verify that a MRTC appointment can be cancelled from VS GUI and once cancelled can be reschedule in VS GUI

**14.3 Verify that a MRTC can be cancelled without closing the request and can be rescheduled**

**Pre-requisite:**

* You have an existing appointment created from an MRTC request. Not required, but you can use one of the appointments you created in 14.1 or 14.2.

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.3 | VSE 1.3 Requirement #3.1.2 |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed |  |  |
|  |  |  | Select the appointment that was created from pending appointments in the Ribbon. Select the appointment that was created from the MRTC. | The ‘Calendar’ display shows the associated appointment |  |  |
|  |  |  | Right click on the appointment in the Calendar view and select ‘Cancel Appointment’ | The closed MRTC panel is displayed |  |  |
|  |  |  | Select the ‘Cancel Appointment Only’ and click OK | ‘Cancel Appointment ‘panel is displayed |  |  |
|  |  |  | Select ‘Cancelled by Clinic’ and select the cancel reason of ‘Clinic Staffing’ |  |  |  |
|  |  |  | Click OK | Print letter question is displayed |  |  |
|  |  |  | Click on Cancel letter area | In the pending appointments area on the Ribbon, the status becomes ‘Cancelled by Clinic’ and the request is added to the request grid with the MRTC column being checked |  |  |
|  |  |  | Select a request that was just created from the Cancel by Clinic | The calendar opens to the CID preferred date. If prerequisites or comments are associated with this RTC, the prerequisite box also displays. |  |  |
|  |  |  | Right click on Appointment block and select add appointment | New appointment screen is displayed |  |  |
|  |  |  | Enter benefit/eligibility if needed and select OK | The ‘Print Letter’ window pops up |  |  |
|  |  |  | Click OK | Print letter pop up is displayed |  |  |
|  |  |  | Click Cancel | Closing request is displayed |  |  |
|  |  |  | Click OK. Close the prerequisites box if applicable. | In the pending appointments area on the Ribbon, the status becomes ‘Cancelled by Clinic’ and the request is added to the request grid with the MRTC column being checked |  |  |

**TEST CASE 14.4: Cancel all pending appointments in the MTRC series and reschedule a request**

This test case is to verify that the entire MRTC series can have the appointments cancelled from VS GUI and one can be rescheduled in VS GUI

**14.4 Verify that a MRTC series can be cancelled without cancelling the request and a request can be rescheduled**

**Pre-requisite:**

* You have an existing appointment created from an MRTC request. Not required, but you can use one of the appointments you created in 14.1 or 14.2.

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.4 | VSE 1.3 Requirement #3.1.2 |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed |  |  |
|  |  |  | Select the appointment that was created from pending appointments in the Ribbon. Select the appointment that was created from the MRTC. | The ‘Calendar’ display shows the associated appointment |  |  |
|  |  |  | Right click on the appointment in the Calendar view and select ‘Cancel Appointment’ | The closed MRTC panel is displayed |  |  |
|  |  |  | Select the ‘Cancel All pending appointments in the series’ and ensure all check boxes are not selected. Click OK. | ‘Cancel Appointment ‘panel is displayed |  |  |
|  |  |  | Select ‘Cancelled by Clinic’ and select the cancel reason of ‘Clinic Cancelled’. Click OK. |  |  |  |
|  |  |  | Click OK | Print letter question is displayed |  |  |
|  |  |  | Click on Cancel letter area | All pending appointments for the MRTC are put in the ‘Cancelled by Clinic’ status. The request(s) should be added to the request grid. |  |  |
|  |  |  | Select a request that was just created from the Cancel by Clinic | The calendar opens to the CID preferred date and the prerequisites box opens if prerequisites or comments are associated with this RTC request. |  |  |
|  |  |  | Right click on Appointment block and select add appointment | New appointment screen is displayed |  |  |
|  |  |  | Enter benefit/eligibility if needed and select OK | The ‘Print Letter’ window pops up |  |  |
|  |  |  | Click OK | Print letter pop up is displayed |  |  |
|  |  |  | Click Cancel | Closing request is displayed |  |  |
|  |  |  | Click OK | In the pending appointments area on the Ribbon, the status becomes ‘Cancelled by Clinic’ and the request is added to the request grid with the MRTC column being checked |  |  |

**TEST CASE 14.5: Cancel selected MRTC appointment and request**

This test case is to verify that a MRTC appointment and its request can be cancelled from VS GUI at the same time

**14.5 Verify that a MRTC appointment and request can be cancelled at the same time from VS GUI**

**Pre-requisite:**

* You have an existing appointment created from an MRTC request. Not required, but you can use one of the appointments you created in 14.1 or 14.2.

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.5 | VSE 1.3 Requirement #3.1.2 |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed |  |  |
|  |  |  | Select the appointment that was created from pending appointments in the Ribbon. Select the appointment that was created from the MRTC. | The ‘Calendar’ display shows the associated appointment |  |  |
|  |  |  | Right click on the appointment in the Calendar view and select ‘Cancel Appointment’ | The closed MRTC panel is displayed |  |  |
|  |  |  | Select the ‘Cancel Appointment Only’ and select the check box ‘Close the Associate Appointment Request’. Click OK. | ‘Cancel Appointment ‘panel is displayed |  |  |
|  |  |  | Select ‘Cancelled by Clinic’ and select the cancel reason of ‘Appointment No Longer Required’. |  |  |  |
|  |  |  | Click OK | Print letter question is displayed |  |  |
|  |  |  | Click on Cancel letter area | In the pending appointments area on the Ribbon, the status becomes ‘Cancelled by Clinic’ and the request does not appear in the request grid |  |  |

**TEST CASE 14.6: Cancel all pending appointments in the MTRC series and associated requests**

This test case is to verify that the entire MRTC series can have the appointments and requests cancelled from VS GUI

**14.6 Verify that a MRTC series can be cancelled along with the requests**

**Pre-requisite:**

* You have an existing appointment created from an MRTC request. Not required, but you can use one of the appointments you created in 14.1 or 14.2.

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.6 | VSE 1.3 Requirement #3.1.2 |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed |  |  |
|  |  |  | Select the appointment that was created from pending appointments in the Ribbon. Select the appointment that was created from the MRTC. | The ‘Calendar’ display shows the associated appointment |  |  |
|  |  |  | Right click on the appointment in the Calendar view and select ‘Cancel Appointment’ | The closed MRTC panel is displayed |  |  |
|  |  |  | Select the ‘Cancel All pending appointments in the series’ and select the check box ‘Close all Associated Appointment Requests In the Series’. Click OK. | Ensure no other check boxes are checked |  |  |
|  |  |  | Select ‘Cancelled by Patient’ and select the cancel reason of ‘Travel Difficulty’. Click OK. |  |  |  |
|  |  |  | Click OK | Print letter question is displayed |  |  |
|  |  |  | Click on ‘Cancel letter’ area | All pending appointments for the MRTC are put in the ‘Cancelled by Patient’ status and the single request should not appear in grid. The parent MRTC request appears. |  |  |

**TEST CASE 14.7: Cancel all pending appointments in the MTRC series and close the parent request**

This test case is to verify that the entire MRTC series can have the appointments, requests, and parent MRTC request cancelled from VS GUI

**14.7 Verify that a MRTC series can be cancelled along with the parent and individual requests**

**Pre-requisite:**

* You have an existing appointment created from an MRTC request. Not required, but you can use one of the appointments you created in 14.1 or 14.2.

**[Rational 552050]**

| **Test Case ID** | **Defect/User Story ID** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| VSE\_132\_IOC\_14.7 | VSE 1.3 Requirement #3.1.2 |  | The scheduler will go into VS GUI and bring the patient into context. |  |  |  |
|  |  |  | Click ‘Cancel’ on the request type | All patient requests are displayed |  |  |
|  |  |  | Select the appointment that was created from pending appointments in the Ribbon. Select the appointment that was created from the MRTC. | The ‘Calendar’ display shows the associated appointment |  |  |
|  |  |  | Right click on the appointment in the Calendar view and select ‘Cancel Appointment’ | The closed MRTC panel is displayed |  |  |
|  |  |  | Select the ‘Cancel All pending appointments in the series’ and select the check box ‘Close all Associated Appointment Requests in the Series’. Select the ‘Closed MRTC Parent Request’. Click OK. | Ensure no other check boxes are checked |  |  |
|  |  |  | Select ‘Cancelled by Patient’ and select the cancel reason of ‘Travel Difficulty’. Click OK. |  |  |  |
|  |  |  | Click OK | Print letter question is displayed |  |  |
|  |  |  | Click on ‘Cancel letter’ area | All pending appointments for the MRTC are put in the ‘Cancelled by Patient’ status and all requests for this MRTC are removed from the scheduling grid including the Parent Request. |  |  |

### AD-HOC TESTING:

**Description:** <Please describe the test to be conducted>

**Prerequisite:** <Please list any prerequisites that must be performed prior to executing this test.>

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Step No.** | **Test Step (Action)** | **Expected Result** | **Pass/Fail** | **Comment** |
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### List of RTC Dispositions

**[Need TCs for each of the dispositions in the table below]**

Disposition Details

RTC information

409.85,21 DISPOSITION DIS;3 SET

|  |  |
| --- | --- |
| **APPT Request Dispositions** | **RTC Order Disposition** |
| 'D' FOR DEATH | Discontinued – alert to Provider |
| 'NC' FOR REMOVED/NON-VA CARE | Discontinued – alert to Provider |
| 'SA' FOR REMOVED/SCHEDULED-ASSIGNED | Completed |
| 'CC' FOR REMOVED/VA CONTRACT CARE | Discontinued – alert to Provider |
| 'NN' FOR REMOVED/NO LONGER NECESSARY | Discontinued – alert to Provider |
| 'ER' FOR ENTERED IN ERROR | Discontinued – alert to Provider |
| 'TR' FOR TRANSFERRED TO EWL | Completed – Not available for VS GUI 1.3.2 |
| Moved to Recall | Completed - Not available for VS GUI 1.3.2 |