**Add/Display VistA alert for MHV enrollment**

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| ID: IEMVH\_Vista\_MHV\_Alert |  |  |
| Description | Provide an alert within VistA under certain conditions, reminding the User to populate MHV enrollment fields. |  |
| Revision History |  |  |
| 9-4-2014 | Initial creation | Kristen Kriwox |
| 9-9-2014 | Updated during working session with team | Kristen Kriwox |
| 9-10-2014 | Updated during working session with team | Kristen Kriwox |
| 9-17-2014 | Turned tracking on | Kristen Kriwox |
| 9-29-2014 | Updated #s 2 and 4 denoting they are future enhancements | Kristen Kriwox |
| 9-29-2014 | Updated #3 to expand ‘MHV’ acronym out to ‘MyHealtheVet ’, changed ‘MyHealtheVet’ to ‘My HealtheVet’ as output from the second Sprint 1 demo | Kristen Kriwox |
| 10-3-2014 | Updated to include last recorded Action Taken to be displayed after Alert and new verbiage to be displayed based on last action taken | Kristen Kriwox |
| 10-23-2014 | Updated the question to the patient inquiring if they were successful creating an account or not to include a (Y/N) to indicate that it is a prompt needing an answer. | Bill Frey |
| 10-27-2014 | Added condition that once Enrolled = “Yes” that the socialization questions not be displayed (See step 8 in the conversation) | Bill Frey |
| 11-12-2014 | Updated logic flow associated with a returning patient with an in-progress action for Authenticated or Secure Messaging. | Billl Frey |
| 11-25-2014 | Updated to reflect that that following the Alert that the system either goes to Socialization (if enrolled is unanswered or No greater than 6 months) or to the Enrollment Status display.  Added confirmation status shown for enrollment fields status for each field (Enrolled, Authenticated, and Secure Messaging). | Bill Frey |

**Statement:**

As a VistA user, during pre-registration of a Patient, under certain conditions I want an alert to display to remind me to capture the Patient's status with MHV enrollment.

User:VistA user

**Conversation:**

1. The user selects to pre-register a Patient
2. If the following is true
3. any of the three *MHV Enrollment Status* fields are unanswered or
4. at least one of the three *MHV Enrollment Status* fields has been recorded as ‘No’ and it has been at least six months since the ‘No’ value was recorded, then
5. There is a pending (in progress) action for Enrolled, Authenticated, or Secure Messaging.
6. An Alert displays for the VistA user
7. “\*\* Patient needs to answer My HealtheVet enrollment questions \*\*”
8. Alert is displayed under “Means Test” alert text

c. Last ‘Action Taken’, recorded from most recent session is displayed

i. “*mm-dd-yyyy*” and *“action’s text*”

4. If the last action stored was associated with the “Enrolled” field (See IEMHV VistA\_MHV\_Soc\_Questions User Story) then the following would be displayed:

* 1. “Please read the following to the patient:

Were you successful in creating your My HealtheVet account during your last visit?” (Y/N): with the (Y/N) indicating a prompt for the Clerk to enter the patient response.

* 1. If the answer is ‘yes’ then the clerk is taken to the Enrollment Status Display
  2. If the answer is ‘no’ than the clerk is taken to the actions taken screen to select a new action taken *(see ‘IEMVH\_VistA\_MHV\_Soc\_Question’ user story)*

8. If Enolled status is “Yes” and Authenicated and/or Secure Messaging are “No” or “Action”, the Alert, with historical actions, is displayed. When Return is entered the Enrollment Status display is shown. The confirmation of the status of the enrollment fields (Enrolled, Authenticated, or Secure Messaging) is shown along with the date.

9. If all three *MHV Enrollment Status* fields are answered with values of ‘Yes’ then the Alert is never displayed again (in this case the Enrollment Status Display is shown).

10. User selects ‘return/enter’ to finish with alerts section

11. User continues to scroll/enter through additional fields as necessary

**Confirmation:**

* 1. Any of the selected Patient’s MHV Enrollment Status fields are unanswered when user pre-registers the Patient and the Alert is displayed.
  2. The selected Patient’s MHV Enrollment Status fields have existing answers and at least one contains a value of ‘No’ (recorded six months or more ago) when user pre-registers the Patient and the Alert is displayed.
  3. The selected Patient’s MHV Enrollment Status fields have existing answers of ‘Yes’ and the Alert is not displayed during pre-registration of the Patient.

**Failures:**

1. Any of the selected Patient’s MHV Enrollment Status fields are unanswered when user pre-registers the Patient and the Alert is NOT displayed.
2. The selected Patient’s MHV Enrollment Status fields have existing answers and at least one contains a value of ‘No’ (recorded within the last 6 months) when user pre-registers the Patient and the Alert is NOT displayed
3. The selected Patient’s MHV Enrollment Status fields have existing answers of ‘Yes’ and the Alert IS displayed during pre-registration of the Patient.

**Error Messages:**

none

**Informational Messages:**

none

**Warning Messages:**

none