AMAS/FEITH JAVA6

Workaround



April 2012

Version History

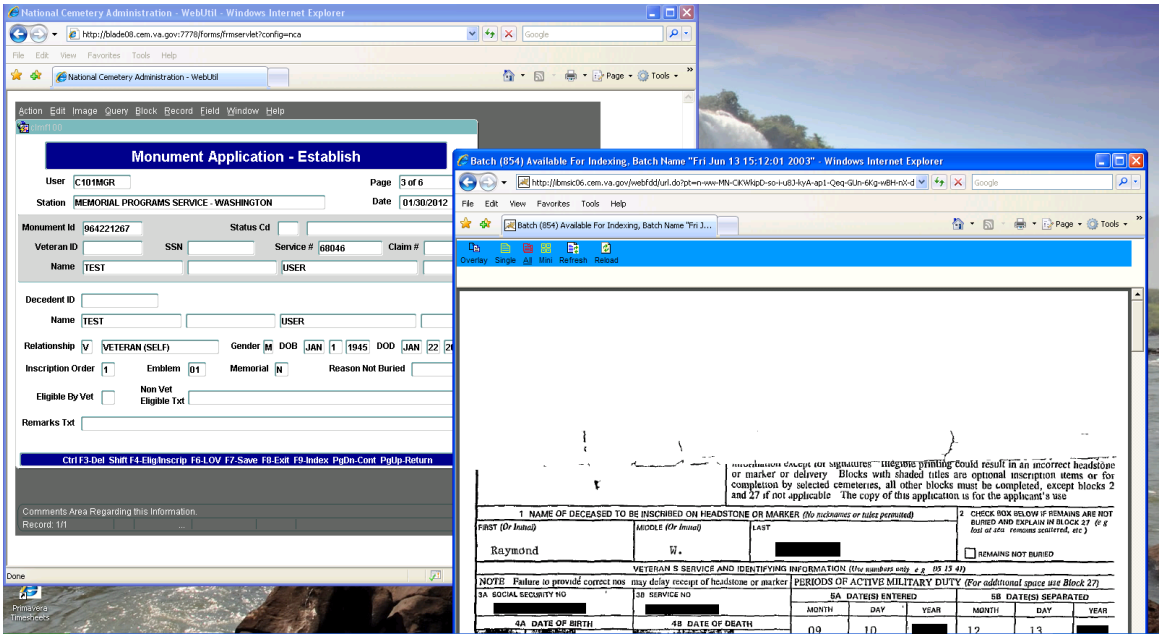
Date	Version	Description	Author
04/24/2012	1.0	Initial version	Mike Lewis

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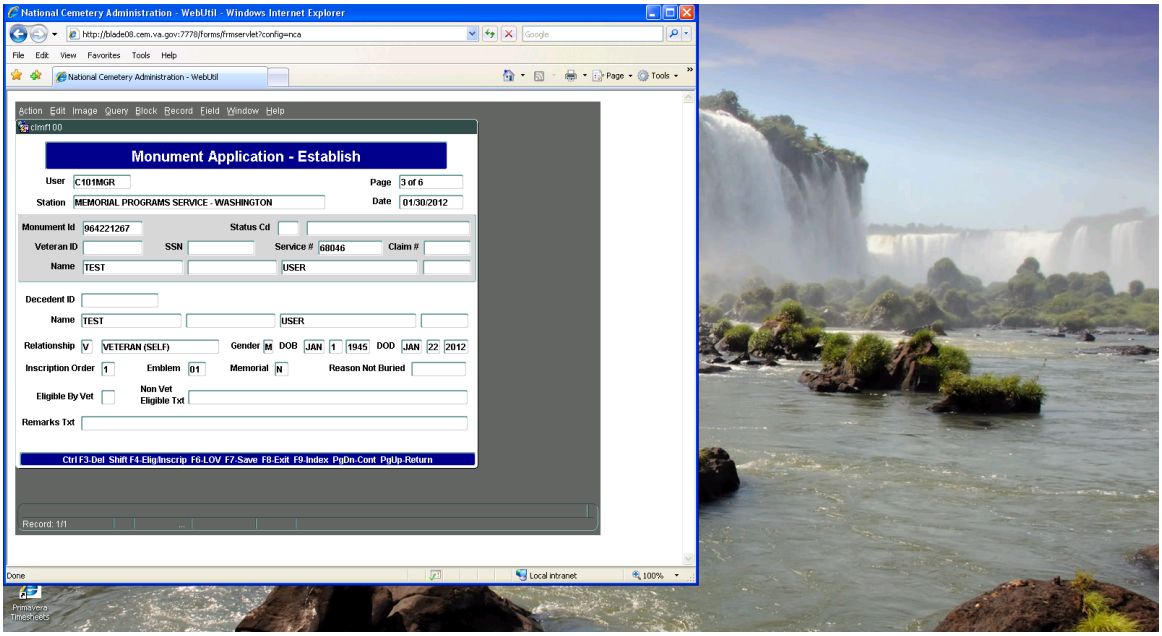
1. The Issue

After entering data into AMAS, the user presses F9 to index the case, and nothing happens. The FEITH window remains open. If you look at the case, selecting Image > View Document returns “Dev: Image not found.” This tells us that the index function has NOT been performed.



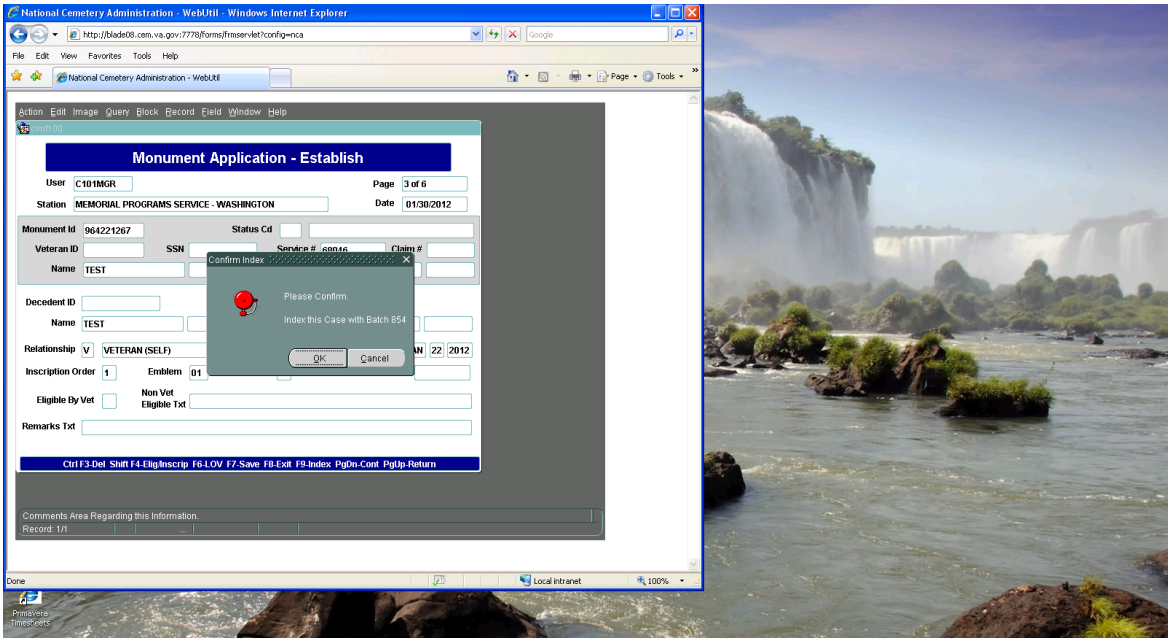
2. The Workaround

Step 1: After entering data into AMAS, but before indexing, close the FEITH browser window.

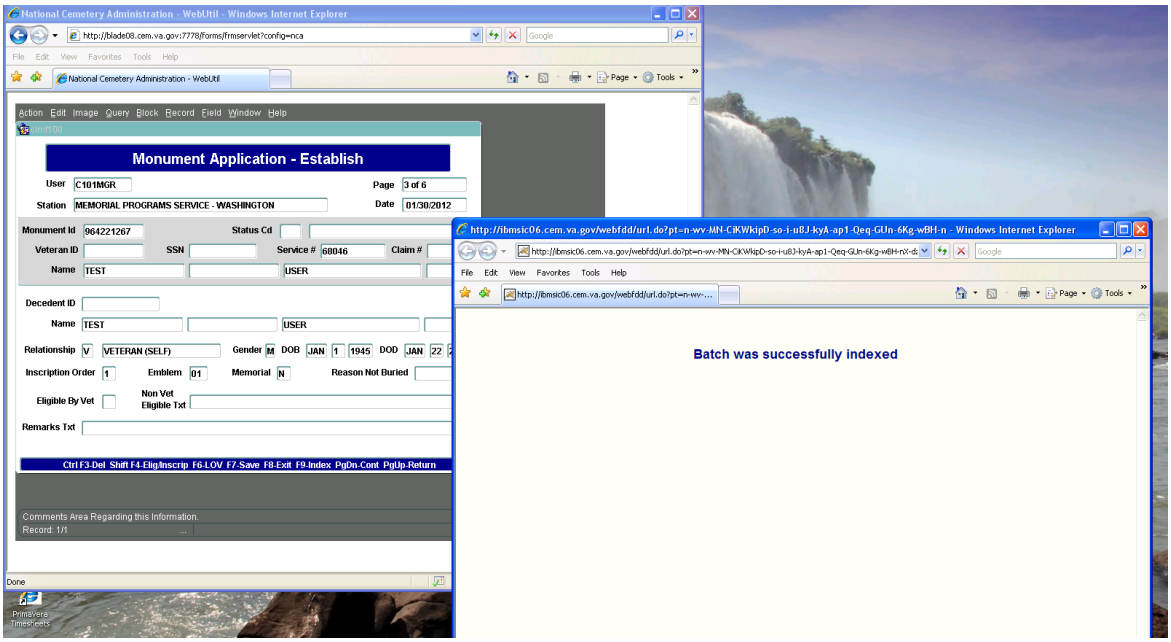


Step 2: Press F9 in AMAS.

Step 3: Confirmation window will appear “Please Confirm – Index this Case with Batch XXX.” Press OK to confirm the Index.

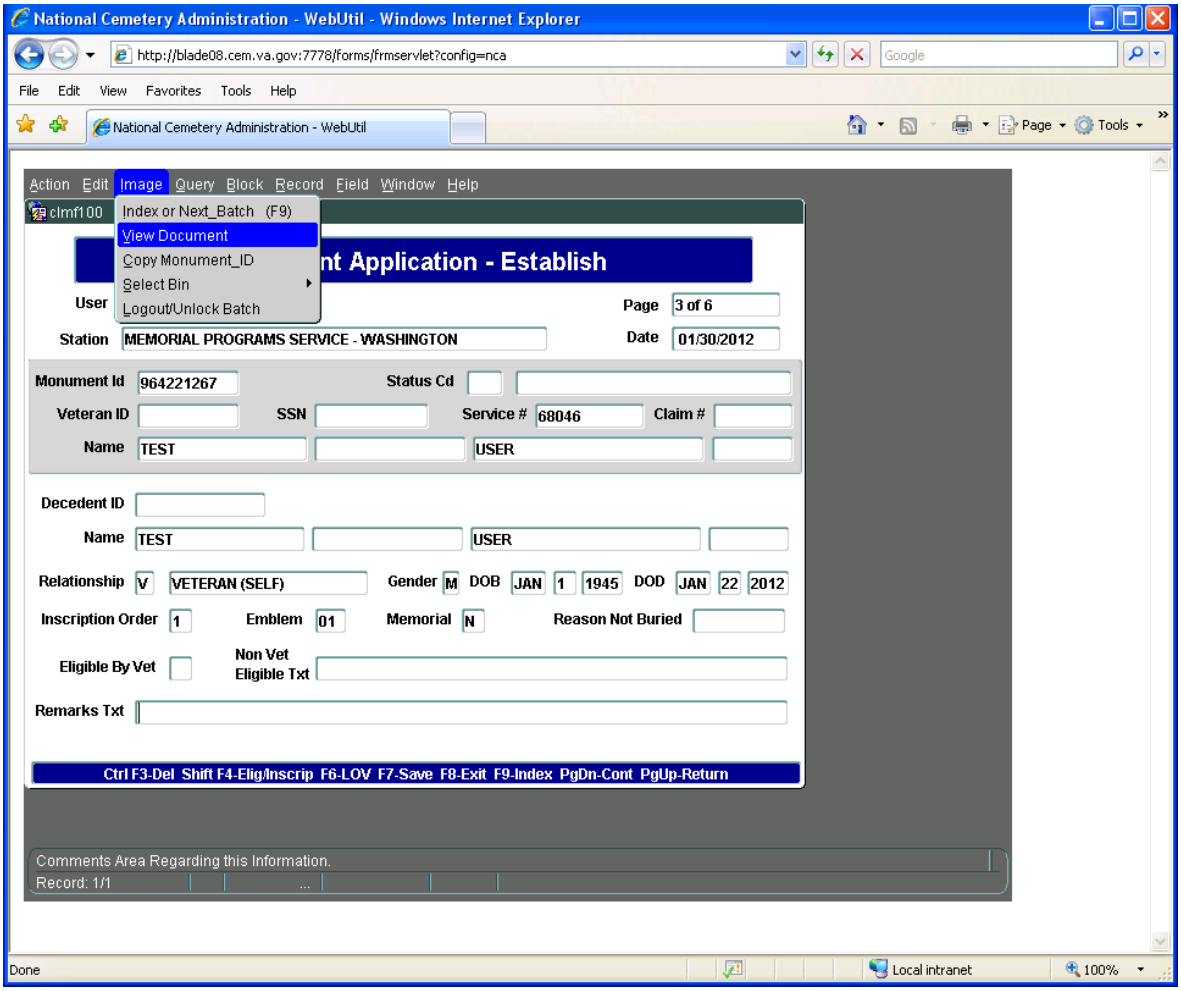


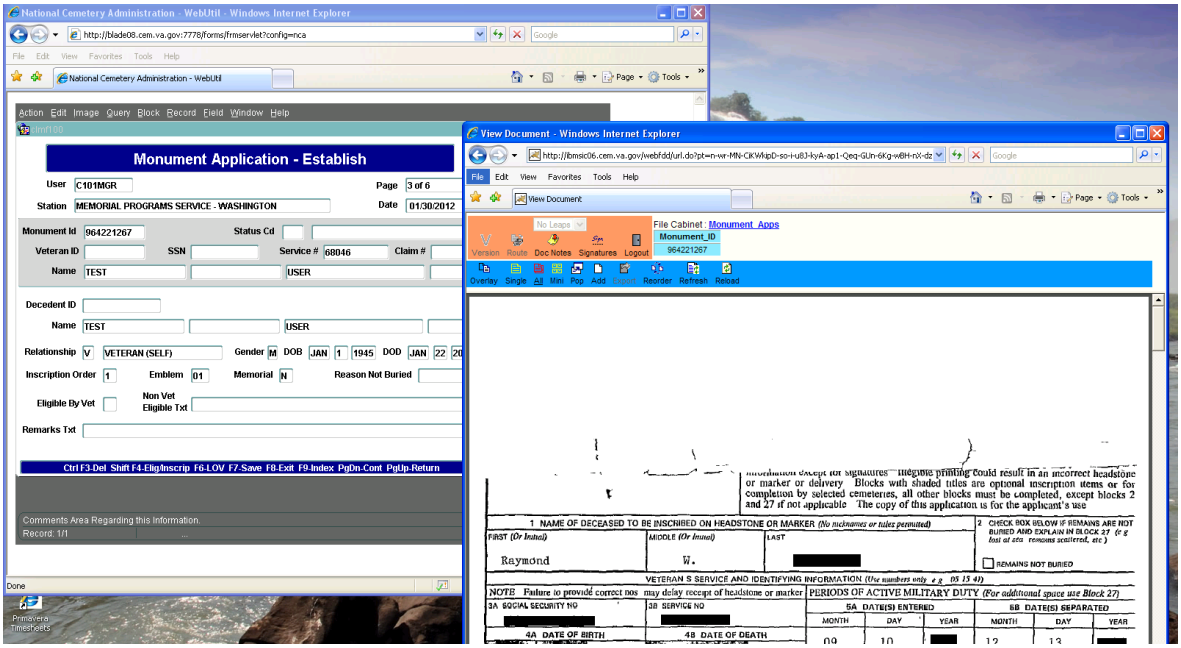
After the operator clicks OK to Index, a new browser will open with the message “Batch was successfully indexed”



3. Confirmation

To confirm that the proper batch was indexed with the right AMAS case, in AMAS, select Image > View Document.




National Cemetery Administration - WebUtil - Windows Internet Explorer
Monument Application - Establish
User C101MGR
Page 3 of 6
Station MEMORIAL PROGRAMS SERVICE - WASHINGTON
Date 01/30/2012
Monument Id 964221267
Status Cd
Veteran ID
SSN
Service # 68046
Claim #
Name TEST USER
Decedent ID
Name TEST USER
Relationship V VETERAN (SELF)
Gender M DOB JAN 1 1945 DOD JAN 22
Inscription Order 1
Emblem 01
Memorial N
Reason Not Buried
Eligible By Vet
Non Vet Eligible Txt
Remarks Txt
Ctrl F3-Del Shift F4-EligInscrip F6-LOV F7-Save F8-Exit F9-Index PgDn-Cont PgUp-Return
Comments Area Regarding this Information.
Record: 1/1
Done
View Document - Windows Internet Explorer
File Cabinet : Monument_Apps
Monument_ID
964221267
1 NAME OF DECEASED TO BE INSCRIBED ON HEADSTONE OR MARKER (No nicknames or titles permitted)
FIRST (Or Initial)
MIDDLE (Or Initial)
LAST
Raymond
W.
2 CHECK BOX BELOW IF REMAINS ARE NOT BURIED AND EXPLAIN IN BLOCK 27 (e g lost at sea remains scattered, etc)
REMAINS NOT BURIED
VETERAN S SERVICE AND IDENTIFYING INFORMATION (Use numbers only e g 05 15 41)
NOTE Failure to provide correct nos may delay receipt of headstone or marker
PERIODS OF ACTIVE MILITARY DUTY (For additional space use Block 27)
3A SOCIAL SECURITY NO
3B SERVICE NO
5A DATE(S) ENTERED
5B DATE(S) SEPARATED
MONTH DAY YEAR
4A DATE OF BIRTH
4B DATE OF DEATH
09 10
12 13