

Based upon VA's existing telehealth capabilities and work undertaken in the FY2010 timeframe, the vision of senior VA leadership is of a transformational increase in VA's Telehealth capacity nationally. This transformational increase will increase VA Telehealth capacity at the end of FY2012 over end-of-year FY2010 levels by 100% for CVT programs (50% annually).

The business need is for the development of a national scheduling system to support CVT to ensure that health care providers, locations, and equipment at both ends of the telehealth visit are all coordinated with the patient across different VistA scheduling systems and to provide for workload capture.

VA Major Initiative: New Models of Healthcare, FY11-13 Telehealth Initiative Operating Plan, B. Workstream to grow CVT by 100% by the end of FY2012. Business Processes Enabled - The developed scheduling system will allow for the scheduling of a patient and provider as a pair on both the VistA system where the health care provider is located and the VistA system where the Veteran is located. This pair is handled across VistA systems as a synchronized event. The developed scheduling system will provide a capability for documentation and CVT event closure on both the VistA systems referenced in business process 1 above.